

Emergency numbers

If you have an emergency and need EMS, fire or police services, **dial 911.**

Important Numbers

Federal Bureau of Investigation (FBI)

Columbia, TN..... 931-388-0398
Huntsville, AL.....256-539-1711

Poison Control

Alabama.....800-222-1222

Alabama State Troopers

Decatur 256-353-0631

Alabama Public Service Commission

Athens800-392-8050
Montgomery800-392-8050

Tennessee Regulatory Authority

Nashville..... 800-342-8359
Nashville..... 615-741-3939

Tennessee State Troopers

Lawrenceburg office 800-736-1759
or 931-766-1425

Storkline

Montgomery.....800-654-1385

Bureau of Alcohol, Tobacco, Firearms and Explosives

Dial.....800-800-3855

FCC

Dial.....888-225-5322

Dig Safely – **CALL BEFORE YOU DIG**

Alabama One-Call 811 or 800-292-8525
Tennessee One-Call..... 811 or 800-351-1111



A History of Connecting You

For over 70 years, Cornerstone Connectivity has invested in local communities, helping connect those we serve, first with telephone service and now with fast, reliable high-speed internet. From the early days of party lines to today's fiber-fast internet access, Cornerstone continues its tradition of connecting you.

Today, Cornerstone serves more than 6,500 customers in Giles, Limestone, Lincoln and Madison counties with internet, security and voice services. Of the more than 14,000 locations Cornerstone passes, we serve over 4,600 addresses with fiber-fast internet.

While the way we communicate has changed over the decades, one thing remains the same: Cornerstone's commitment to the very best service in the communities we serve. With friendly, local customer service and access to superfast internet that provides customers with online learning, telehealth, remote work and endless entertainment opportunities, Cornerstone makes your telecommunications provider choice an easy one.

How to Reach Us

For telephone service, call from your home phone ... 611
Residential or business 800-830-9946
For TDD users 800-548-2546 in Alabama
or 800-848-0298 in Tennessee

For Repair Service

(No charge to the calling party)
Ardmore, AL/TN 256-423-2122
Minor Hill, TN 931-565-3500
McBurg, TN 931-732-3500
New Market, AL 256-379-3500
Elkmont, AL 256-423-2122

Emergency Repair Service

Repair personnel are not normally scheduled for duty Saturdays, Sundays and holidays. In case of emergency due to health, medical reasons or essential business purposes, call the following:
..... 256-423-2122 or 800-830-9946.

For Assistance

Operator assistance Dial 0
(A service charge applies for operator assisted calls)
Nationwide and local directory assistance 411

Paying your bill

Bills can be paid by mail, online or in person at our office.

Office: Cornerstone Connectivity

30190 Ardmore Ave., Ardmore, AL 35739

By mail: P.O. Box 549, Ardmore, TN 38449

Pay online: cornerstoneconnectivity.smarthub.coop

Pay by phone: 844-975-2730

We accept bank drafts from any bank and payment by credit card.

Telephone bills are rendered monthly in advance for local service for a one-month period from the date of the bill, and for long-distance service for a one-month period preceding the date of the bill. Please return the bill stub with your payment if you opt to mail it in. If you do not have the bill stub, write your telephone number on the check or money order.

You are entitled to a partial refund of your local service charge if your phone is out of service 48 hours or more and you are unable to make or receive calls and have notified Cornerstone's repair service. Upon notification to Cornerstone's business office, you will receive a credit on your next monthly bill for the amount of time your service was out of order.

How to Contact Cornerstone

Office 256-423-2122

Toll free 800-830-9946



Rules And Regulations

GOVERNING CONTRACTS FOR LOCAL EXCHANGE SERVICE

Rates, other than for short term seasonal service and private branch exchange service, are based on annual contracts. Bills are rendered monthly.

Cornerstone Connectivity reserves the right to discontinue service without further notice unless prompt payment is made. If service is suspended for nonpayment, service will be restored only upon payment of a restoration charge in addition to the overdue payment in full.

SERVICE CONNECTION CHARGES

Service connection charges as filed with the Alabama and Tennessee Public Service commissions will be quoted by contacting Cornerstone.

MOVING OF EQUIPMENT

Subscribers who need their equipment changed from one location to another should give notice to Cornerstone as far in advance of the move date as possible.

Subject to the usual charges, Cornerstone will change the location, provided service is available there, at as early a date as practicable and the conditions under which it is then working permit.

RESPONSIBILITY OF PAYMENT

The subscriber shall pay monthly in advance or on demand all charges for exchange service and equipment and shall pay monthly on demand all charges for toll service. The subscriber assumes responsibility for all charges for exchange service and toll messages originating at the subscriber's station, and for toll messages received at the subscriber's station, and for toll messages received at the subscriber's station on which the charges have been reversed with consent to the person called.

In the event of abandonment of the station, the nonpayment of any sum due or any other violation by the subscriber of Cornerstone's rules and regulations applying to subscriber's contracts or to the furnishing of service, Cornerstone may, without notice, either (a) suspend service until all violations have ceased or (b) terminate the subscriber's contract without suspension of service or (c) following a suspension of service, sever

the connection and remove any of its equipment from the subscriber's premises. When equipment has been removed for nonpayment, the contract is considered to have been terminated. Reinstallation of service may be made only upon the execution of a new contract.

CONSTRUCTION AND INSTALLATION CHARGES

The charges and regulations specified in Cornerstone's general exchange tariff apply in connection with all classes of service, equipment or facilities by Cornerstone. Customer premise equipment will be installed on a nonregulated basis.

When a specific type of construction is desired by a subscriber — for example, when underground service connections are desired in places where aerial drop wires are regularly used to reach the subscriber's premises or where the individual requirements of the subscriber make the installation unusually expensive — the subscriber is required to bear the cost of such special construction or installation.

DIRECTORY LISTINGS OR OMISSIONS

It is desired that all subscribers shall be properly listed in the directory. Errors or omissions should be promptly reported to the customer service department. Cornerstone and the publishers of this directory assume no liability whatsoever for damages accruing from such errors.

AUTHORIZED USE OF EQUIPMENT

Equipment and facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment.

All equipment leased by Cornerstone shall remain the property of Cornerstone. Such equipment shall not be used for any toll or consideration to be paid by any other person than the subscriber, nor for performing any part of the work of transmitting, delivering or collecting any message, where any toll or consideration has been or is to be paid to any party other than Cornerstone, without the written consent of Cornerstone.

CONSUMER RESPONSIBILITIES FOR PROVIDING YOUR OWN EQUIPMENT

Under the Federal Communications Commission's Registration Program, customers may supply their own equipment and connect it directly to Cornerstone's network.

The equipment must be approved by the FCC, and the customer is responsible for its proper connection, maintenance and repair. FCC rules also require that you notify Cornerstone before connecting your equipment.

Monthly rates for inside wiring and terminal equipment may be billed at competitive prices. Service connection charges for terminal equipment are no longer under regulation and may be priced at competitive prices. Customers may contract for the installation of equipment from Cornerstone or other qualified installation service organizations.

NUMBERS MAY BE CHANGED

Telephone subscribers have no property right to the telephone number, and Cornerstone may change the number whenever it deems it desirable in the conduct of the business or when the exigencies of the business require it.

ACCESS TO SUBSCRIBER'S PREMISES

For the purpose of inspecting, repairing, replacing or removing any part of Cornerstone Connectivity's equipment, apparatus and lines on the subscriber's premises, Cornerstone Connectivity's employees shall have access thereto at any reasonable hour.

No liability shall attach to Cornerstone by reason of any defacement or damage to the subscriber's premises resulting from the placing of Cornerstone's instruments, apparatus and associated wiring on such premises, or by the removal thereof, when such defacement or damage is not the result of negligence on the part of Cornerstone or its employees.

TENNESSEE DO NOT CALL REGISTRY

Tennessee residential customers can now enroll on the Tennessee Public Utility Commission (TPUC) Do Not Call Registry. The registry is a list of residential telephone subscribers who do not wish to be solicited by telemarketers. To enroll on the registry online, go to TPUC's website at tn.gov/tpuc. You may also enroll by calling tollfree 877-872-7030 from your home. Business numbers may not be included on the list. Telemarketers are prohibited from calling your telephone number 60 days after you enroll, unless exempted by law.

ALABAMA PUBLIC SERVICE COMMISSION UTILITY OR TRANSPORTATION COMPLAINTS

If you have a utility or transportation (common carrier) complaint, please attempt first to resolve the complaint by direct contact with that utility or transportation company. If you are unable to achieve results from that direct contact, you may then call the Alabama Public Service Commission by dialing toll-free 800-392-8050.

Please note your Public Service Commission does not regulate the following utilities and, therefore, does not have the power to resolve complaints concerning them: electric cooperatives, most water companies, municipal utilities, cable TV systems, Tennessee Valley Authority.



Custom Calling Features

Speed Calling

Speed Calling provides one-digit codes of the telephone numbers you call most. You can dial both local and long distance calls with Speed Calling.

To Place A Speed Call:

When you hear the dial tone, dial the Speed Calling code (2 through 9) assigned to the number you're calling. If your telephone is touch tone and equipped with the pound symbol (#) key, press the code number and then the # key.

To Add Or Change A Speed Calling Code Number:

1. Listen for dial tone, then dial activating code *74. On a touch tone phone equipped with a pound symbol (#) key, press *74 and then the # key.
2. Listen for a second dial tone, then dial the Speed Calling code number to be changed or added.
3. Next, dial the local or complete long distance number you want assigned to that code number.
4. Two short tones indicate the new code and telephone number combination have been recorded.

CALL WAITING

This service lets you answer a second call while you are using your telephone.

How It Works:

While you are using your telephone, when someone else calls you will hear a brief tone signal. The person with whom you are talking will hear a slight click. Ten seconds later you will hear a reminder tone. The incoming caller only hears the usual ringing signal.

To Answer the Second Call:

If you wish to end the first call, hang up. Your phone will ring and the second (incoming) caller will be on the line.

If you want to hold the first call while answering the second call, press the switchhook once, firmly (1/2 second), then release it immediately. You will be connected with the other person on your line. (Use the recall button on Trimline® models.)

Returning to the First Call:

To return to the first call, simply press the switchhook

once, firmly

(1/2 second), and release it immediately. With this method, you can

switch between the two calls as frequently as you wish.

How to End Either Conversation:

After you have finished talking with either caller, hang up. Your phone

will ring, and when you answer you will be connected with the person remaining on the line.

CANCEL CALL WAITING

The Cancel Call Waiting feature allows the residential user to defer the Call Waiting feature to prevent Call Waiting tones from interrupting calls or disrupting data transmissions.

Dial *70 to activate the Cancel Call Waiting feature, either before or during a call (the latter requires Three-Way Calling). Cancel Call

Waiting stays in effect for the duration of a call. Incoming calls receive a busy signal while Cancel Call Waiting is in effect. The Cancel Call Waiting feature can be offered as an enhancement to Call Waiting.

TEEN SERVICE

With Teen Service, your subscriber will know who a call is for before answering the phone. This feature allows the assignment of two telephone numbers to the same line, with distinctive ringing patterns provided for each. Teen Service is ideal for anyone who requires phone service for two different purposes at one location: teenagers and parents, home and home-based business, etc.

WARM LINE

Warm Line gives your subscriber and their family normal access to their phone, plus a safety factor in emergency situations. In an emergency, your subscriber may not be able to dial normally due to injury or panic. With Warm Line, all that's required is taking the phone off the hook. After 30 seconds off the hook, a predesignated number is automatically dialed. The phone may be used normally simply by picking up the phone and dialing any number within 30 seconds.

CALL FORWARDING

Call Forwarding lets you transfer your incoming calls automatically to any other telephone you can dial within the continental U.S. without the assistance of an operator.

To Forward Calls:

1. Dial *72 (dial 1172 on rotary or dial pulse telephones).
2. Listen for a second dial tone, then dial the number to which you want your calls forwarded. Two short tones will indicate the number has registered.

Call Forwarding is in effect when the other telephone is answered. Stay on the line for at least five seconds. If the line is busy or there is no answer, hang up and immediately repeat the first two steps.

Call Forwarding will be established automatically when you hear two short tones plus dial tone. No answer is activate Call Forwarding on the second attempt.

To Cancel Forwarding:

1. Dial *73 (dial 1173 on rotary or dial pulse telephones). Two short tones plus dial tone will indicate Call Forwarding is canceled.

Some Things to Remember:

Call Forwarding continues until you cancel. You can still make outgoing calls from your telephone while Forwarding is established. A short ring will be heard whenever your number is called to remind you your telephone calls are forwarded. You cannot answer these calls.

If other people use your telephone, let them know when incoming calls are being forwarded, especially if they are expecting an important call.

Don't forget to tell the person who will receive your calls that you are using Call Forwarding, especially if you will not be where your calls will be forwarded. You pay applicable charges, if any, for calls forwarded from

your telephone.

THREE-WAY CALLING

This service lets you add a third person to your conversation.

To Add a Third Person to the Conversation:

1. Press the switchhook once, firmly (1/2 second), and release immediately. This puts the original call on hold.
2. Listen for three short tones, then a dial tone.
3. Dial the telephone number of the third person to be added. After the third person answers, you may talk with that person before returning to the original call.
4. To return the original caller to the line and complete the threeway conversation, press the switchhook once, firmly (1/2 second), and release immediately.

Note:

If the line is busy or doesn't answer, cancel the three-way call by pressing the switchhook once. Continue the original conversation or try again.

To Remove Either Person From the Conversation:

1. The original called party just hangs up to disconnect.
2. The third person is removed by your pressing the switchhook once and releasing it immediately, or by the third person simply hanging up. All three connections are automatically disconnected when you hang up.

To Add a Different Person:

Perform a "remove" step. Then repeat the first four steps.

Custom Calling services are available only to single-party customers, where facilities are available, at an additional monthly charge. For further information, call your service representative.



Optional Services

CLASS SERVICES

With this service, you use the “*” and “#” keys on your touch-tone phones, along with the number codes. This service works with calls made to or from available telephones. (Excluded are long-distance, party-line, coin telephones and PBX calls.)

Instructions for using these services are listed below, or you may dial our business office. One of our representatives will be happy to answer your questions about how to operate any of our services.

CALL RETURN

Return calls to the last number that called you, whether or not you answered the phone.

To Use:

1. Listen for a dial tone.
2. Press *69 (1169 for rotary and dial pulse telephones).

Note: In some areas, after dialing *69 or 1169, you will hear the telephone number, date and time of the last called received. If you want to return the call, press or dial 1. If you do not want to return the call, hang up.

3. If the line is:

- Not busy, listen for normal ringing.
- Busy, listen for announcement, then hang up. You will hear a special ring (short-short-long ring cycle) when the line is free.

To Cancel a Special Ring:

Press *89 (dial 1189 on rotary or dial pulse telephones), then listen for announcement.

REPEAT DIALING

Automatically redials the last number you dialed.

To Use:

1. Listen for dial tone.
2. Press *66 (or dial 1166 on rotary or dial pulse telephones).
3. If the line is:
 - Not busy, listen for normal ringing.
 - Busy, listen for announcement, then hang up. You will hear a special ring (short-short-long ring cycle) when the line is free.

To Cancel:

Press *86 (dial 1186 on rotary or dial pulse telephones), then listen for announcement.

Notes on Call Return and Repeat Dialing when the line is busy:

- Call Return and Repeat Dialing will automatically attempt to place the call every minute for half an hour.
- When the called line becomes free you will hear a special ring (short-short-long ring cycle).
- Pick up the receiver, and the number you were calling will ring.
- If you don't pick up, in most areas, the special ring will be repeated every five minutes for the remainder of the half hour, provided the line remains free.

You may place and receive calls while Call Return and Repeat Dialing are trying to reach a busy number. Call Return and Repeat Dialing are capable of monitoring more than one busy phone number at a time. Your phone will signal you with a special ring when one of these numbers becomes available; however, you will not be able to tell which of the numbers it is. If you wish, you may cancel the special ring, but this cancels all of the numbers, which are monitored.

If you use Call Return and Repeat Dialing to call a long-distance number, you will be billed for a long-distance charge. If you hear either a recorded announcement that the call cannot be completed or a fast busy signal, it will be for one of these reasons:

- The number you are trying to call back is not in the serving area.
- The service is temporarily overloaded and cannot complete the call. Please try again.
- The number you're trying to call back has activated Call Forwarding service.

CALL TRACING

This feature, which allows you to initiate an automatic trace of the last call you received, is normally used to find the source of an abusive or obscene call. Your telephone company will automatically receive a message containing the phone number where the call originated (if within the service area), plus the time and date of the call. It is necessary, however, to call the telephone company before the end of the next business day and report the date and time of the calls to be investigated. Dial 256-423-2131 (toll free) 8 a.m. to 4:30 p.m.

To Use:

1. Hang up after receiving the abusive call.
2. Listen for dial tone.
3. Press *57 (dial 1157 for rotary or dial pulse telephones), listen for announcement.

Notes:

- It is essential that the Call Tracing action, pressing *57 (or dialing 1157), be done immediately after you hang up the phone following the offending call. If you delay taking action and receive a subsequent call, Call Tracing will not trace the original number.
- When you use Call Tracing, you will not be given the phone number you are tracing or the person's name. Should you desire to seek legal action, the person's number and name will be provided to law enforcement authorities.
- In the case of an emergency, contact your local law enforcement agency.
- The telephone company must have two confirmed traces of the same number in order to take further action. Therefore, it is important to activate Call Tracing each time an abusive call is received.
- When calling the telephone company, identify yourself as a Call Tracing customer. You will need to give the time and date of the offending call.
- In the event that a Call Waiting tone is received during a call that is to be traced, tracing will occur on the Call Waiting number and not the current calling number.

CALLER ID

This feature enables you to see the telephone number of people calling from within your service area before the call is answered.

After the first full ring, the caller's number appears on the Caller ID unit (purchased separately and attached to your telephone). The type of information and the number of calls that will be displayed are dependent upon the display unit.

In accordance with Alabama Public Service Commission regulations, Cornerstone Connectivity does not provide Caller ID to shelter hotlines. In addition, we offer free Caller ID Blocking to special agencies and customers who have private listings. At Cornerstone Connectivity, we are sensitive to our customers' rights to privacy and want to make every effort we can to protect those rights. Call Cornerstone at 256-423-2131 for more information about Caller ID Blocking.

CALL SELECTOR

This service screens incoming calls. You begin by making your list of up to eight "selected" numbers after accessing your Call Selector service. (See "Making and Changing Lists.") Your phone will signal you with a special ring (short -long-short ring cycle) when someone from your list is calling.

To Access Your Call Selector Service:

Press *64 (dial 1164 on rotary or dial pulse telephones), then listen to the instructions. In some areas, to turn on Call Selector you must dial 3 after accessing the call Selector service.

To Add a Phone Number to Your List:

Press the # key. To add the phone number of the last call you received to your Call Selector list, even if you do not know the number, see "Making and Changing Lists."

To Turn Off Your Call Selector Service:

Press *81 (dial 1181 for rotary or dial pulse telephones), then listen for announcement.

Notes:

- This service also works when you're talking on the phone, if you also subscribe to Call Waiting service. You'll be able to identify incoming calls from your list, because you will receive a special tone (three beeps).
- While the numbers on your Call Selector list provide a distinctive ring, there is not a separate ring for each number. So when you hear the distinctive ring, you will not know which one of the Call Selector numbers is calling.
- If one of your numbers is also on your Call Block list, you must turn off Call Block before using Call Selector for that number.

CALL BLOCK

This allows you to block calls from up to eight numbers. You can either block selected numbers ahead of time (See “Making and Changing Lists”) or block repeat calls. In either case, the caller is rerouted to a recorded message and your phone does not ring. You always begin by accessing your Call Block service.

To Access Your Call Block Service:

Press *60 (dial 1160 on rotary or dial pulse telephones), then listen for instructions. In some areas, to turn on Call Block you must dial 3 after accessing the Call Block service.

To Add the Last Calling Party After Receiving an Unwanted Call (You Don’t Know the Number):

1. Press the # key (dial 12 on rotary or dial pulse telephones).
2. Dial 01, then press #. Numbers that have been added to your list using this method will be termed “private entries” when your list is reviewed.

PREFERRED CALL FORWARDING

This feature allows you to select another telephone number where calls are to be forwarded, and then limits the forwarded calls to just the numbers on your Preferred Call Forwarding list. You begin by making your list of up to eight “preferred” numbers after accessing your Preferred Call Forwarding service. (See “Making and Changing Lists.”)

To Access Your Preferred Call Forwarding Service:

Press *63 (dial 1163 for rotary or dial pulse telephones), then listen for instructions.

Note: After accessing your Preferred Call Forwarding service, you must either enter or confirm the number to which you want your calls forwarded.

To Add a Phone Number to Your List:

1. Press # (or dial 12 on rotary or dial pulse telephones).
2. Dial the number, then press #. To add the phone number of the last call you received to your Preferred Call Forwarding list, even if you do not know the number, see “Making and Changing Lists.”

To Turn Off Your Preferred Call Forwarding:

Press *83 (dial 1183 on rotary or dial pulse telephones), then listen for announcements.

Note: If one of your numbers is also on your Call Block list, you must turn off Call Block before using Preferred Call Forwarding for that number.

MAKING AND CHANGING LISTS

The following describes how to make your lists of phone numbers when using Call Selector, Call Block and Preferred Call Forwarding. The procedure is the same for all three services. You will have a separate list for each service, and you may have up to eight phone numbers on each list. You do not need to fill a list in order to use that service. You will also receive recorded instructions when using each of the services; however, you may dial during these instructions for faster service.

Attention:

The first step when making any list additions or changes is to access that particular service by dialing the access code.

To Put a Phone Number on Your List:

1. Press # (or dial 12 on rotary or dial pulse telephones).
2. Dial the number, then press #.

To Put Phone Number of Last Call You Received on Your List:

1. Press # (dial 12 on rotary or dial pulse telephones).
2. Dial 01, then press #. Numbers that have been added to your list using this method may be termed “private entries” when your list is reviewed.

To Hear the Phone Numbers on Your List:

Dial 01. You may dial 07 immediately after hearing a number to remove that phone number from your list. However, you will not be able to hear the numbers of your “private entries,” numbers that have been added without you knowing the number (for example, if you had at some point added the last calling party). Private entries can be removed only as a group, by dialing 09.

To Remove a Number From Your List:

1. Press * (dial 11 for rotary or dial pulse telephones).
2. Dial the number, then press *.
3. You will not be able to hear the numbers of your “private entries,” numbers that have been added without you knowing the number (for example, if you had at some point added the last calling party). Private entries can be removed only as a group, by dialing 09.

To Hear Instructions Repeated:

Dial 0.

If you hear a recorded announcement that the number cannot be

put on your list, it will be for one of these reasons:

- You tried to enter an invalid or nonworking phone number.
- You tried to enter a number that's outside the serving area.
- You tried to enter your own phone number.

WAKE-UP SERVICE

Have difficulty waking up? Use this special feature to aid you. To activate, dial the following and listen to prompts:

Ardmore exchanges 420, 423, 427 dial 256-423-7766

New Market exchange dial 256-379-7766

Elkmont exchange dial 256-732-7766

Minor Hill exchange dial 931-565-7766

McBurg exchange dial 931-732-7766

Note: Wake-Up Service is not compatible with Telemarketing Call Screening.

Voicemail

VOICEMAIL USERS GUIDE:

Mailbox ID Number: _____
(Your 10-digit phone number)

Your New Password: _____

ACCESS NUMBER:

256-NXX-6245

Limestone County.....	256-423-6245
Madison County	256-420-6245
Giles County	256-427-6245
Lincoln County	256-427-6245
New Market.....	256-379-6245
Elkmont.....	256-732-6245
Minor Hill	256-565-6245
McBurg.....	256-732-6245



Voicemail Options

Press 1 to GET NEW MESSAGES	1 = Repeat message 2 = Save message 3 = Delete message 4 = Reply to message 5 = Copy message 6 = Leave as new message and go to the next message 7 = Back to main menu
Press 2 to SEND A MESSAGE	Enter 10-digit number or group list then press ##. Record message and press #. To send message press #.
Press 3 to WORK WITH GREETINGS MENU	1 = Personal greeting 2 = Extended Absence greeting 3 = System-generated greeting or change recording of name 4 = Greeting they will hear while you're on the phone 5 = Out of hours greeting 6 = Exit Menu
Press 4 to CHANGE MAILBOX SETTINGS	1 = Work w/group list 2 = Hands-free and time-saver options 3 = Security options 4 = Notification options 5 = Additional settings * = Exit Menu
Leave mailbox and log on as another subscriber	Enter 10-digit phone number followed by #. Enter pin code followed by #.
Helpful Hints	Dial 0
To EXIT mailbox	Dial *

Here to Serve You

As your telecommunications provider, Cornerstone Connectivity brings you fiber-fast internet, state-of-the-art security and long-distance calling, with all the advantages you've come to expect from your local provider.

Quick, Easy Access

Instead of being located thousands of miles away, Cornerstone has its headquarters right here in northern Alabama. If you need assistance, you don't have far to go.

Fast, Friendly Attention

When you call our business office with a question, you'll be talking to someone who lives in your community — someone with real commitment to you and your neighbors. And because of this local perspective, we better understand your telecommunications needs.

Clear, Consistent Rates

As a local service provider, we've always been upfront with our customers. We're bringing that same attitude to the service we bring you, with a flat rate and no hidden fees.

From accessibility, responsiveness and reliability to the convenience of a single monthly bill, the local advantages of our services are many. Just as we've worked to meet your expectations for quality service in the past, we're working to even surpass those expectations now.

CONTACT US

As other telecommunication providers have come and gone, Cornerstone continuously proves we are here to stay. We strive to take care of our customers and our local community; it is our promise that we will continue with these endeavors for years to come. We have spent the last year upgrading our network and our operations and focusing on ways to improve our customers' personal experience.

Cornerstone has made a long-term commitment to continue to enhance our services to better meet your needs.

- We are your One Stop, Local Shop!
- Home Security (Secure Connect)
- Your Secure Care-Personal Security
- Faster Internet Speeds
- Phone Service (Local & Long Distance)
- Toll Free 800 Numbers

Want to check out our new products and pricing? Feel free to visit us!

Ardmore Office:

30190 Ardmore Ave. Ardmore, AL 35739

Ardmore office hours:

Monday-Friday 8 a.m.-4:30 p.m.

Check us out on the web: cornerstoneconnectivity.com.

Pay online: cornerstoneconnectivity.smarthub.coop

Pay by phone: **855-384-9812**

Customer service: **800-830-9946**



Long Distance Calls

ONE PLUS DIALING

Station-To-Station Calls - Billed to the Telephone You Are Calling From

To place any long-distance call, dial “1” then the distant area code and telephone number. If the operator asks for your number, give the one from which you are calling.

ZERO PLUS DIALING

All Cornerstone Connectivity telephones, including coin telephones, have been equipped for zero plus dialing. From these telephones, in addition to station-to-station calls, you can also dial person-to-person, collect, calling card and calls charged to another person.

Person-to-Person, Collect, Calling Cards and Calls Charged to Another Number

To place any long-distance call, dial “0” (zero) then the distant area code and telephone number. When an operator answers, give the following information necessary to complete your call:

Person-to-Person

Give the name of the person you are calling.

Collect Call

Say “Collect,” then give your name.

Calling Card

Call Say “Calling Card,” then give your calling card number.

Calls Charged to Another Number

Say “Bill this call to (give the area code and number).”

If the operator asks for your number, give the one from which you are calling.

How to Use ONE PLUS & ZERO PLUS Dialing to Reach Your Long Distance Company When Calling Away From Home or From Pay Phone

1. Dial 0 + Area Code + Number.
2. Listen. If you don’t hear your Long Distance Company name, hang up.
3. Dial 10 + Your Long Distance Carrier Code + 0 + Area Code + Number.



Internet Access

KEEPING UP IN A CONNECTED WORLD

It's hard to look at any aspect of society where the internet isn't being used to make things faster and more convenient. Cornerstone Connectivity realizes the business, educational and entertainment benefits of a fast, reliable internet connection, and we're working hard to be sure our customers have the speed they need. Here is a guide to our internet service.

UNDERSTANDING YOUR CONNECTION

The world of technology can be full of confusing jargon. Here is a primer on some terms you need to know.

Modem — The box to which the cable from Cornerstone's network brings service. Your computer then connects to the modem to enable internet access. Most newer models come with a wireless router built in.

Router — Your network's gatekeeper to the modem and the internet. The router makes it possible to link multiple devices through the same internet connection. Routers use hardwired connections or Wi-Fi to link to devices such as computers, tablets, TVs and more.

Wi-Fi — Short for wireless fidelity. This technology allows laptops, tablets, smartphones and other devices to connect to the internet wirelessly through your properly equipped router.

Broadband — Any internet connection faster than 25 Mbps. Broadband includes DSL, fiber, cable, cellular, satellite and other types of connections.

FREQUENTLY ASKED QUESTIONS

Who can I call if I have questions or problems with my internet service?

Call Cornerstone at 256-423-2131.

What if I need to report internet trouble after hours?

Call 888-878-4354.

**Where do I go to check my
cornerstoneconnectivity.com email address?**
Visit webmail.cornerstoneconnectivity.com.

What download speeds does Cornerstone Connectivity offer?

Cornerstone offers varying packages at competitive prices. For more information about speeds or other topics, visit cornerstoneconnectivity.com.

What type of internet connection do I need?

To choose a connection speed that meets your family's internet needs, it's important to understand a little bit about how the internet works. The internet links millions of computers together, and the capacity you have to access that network — called bandwidth — depends on which internet package you select.

Think of your connection as a pipe carrying water. Let's say you need to fill a large water barrel. The barrel will fill much more quickly if you use a garden hose than if you use a small sink sprayer, because the hose has a greater capacity to let the water through.

Your internet connection works the same way, except it allows for the flow of information. A higher bandwidth connection — the hose — has a greater capacity to let data through to your computer and other devices so the files can "fill up," or download, faster.

But just like the water line, multiple devices sharing a connection divide up that speed. In most houses, someone in the shower will notice less water pressure if someone else turns on a washer, sink and dishwasher.

Similarly, with a low-bandwidth connection, someone streaming a movie will probably notice jumpiness or a loss of picture quality if another person in the household starts downloading music or playing an online game. When you choose an internet speed or bundle package, be sure to think about this "peak demand" your family may put on your connection.



Service and Billing

ADDING OR MOVING SERVICE

Establishing or Transferring Service

To establish or transfer new residential service, please call your local service office.

To establish or transfer new business service, call or visit your local service office.

To enable us to process your order to establish service and correctly list you in the directory, we also need to know about previous service in your name and other credit information. We will ask for identification and a number where you can be reached either at work or through a friend or relative until your service is established.

Installation Rates

Installation rates will vary with the needs of your service. There are many steps involved in installing your service, but not every customer needs each step. The amount of work needed to install service for you will depend on the type of facilities and service you want.

Deposit Policy

Customers may be asked to pay a deposit to establish service. The amount of your deposit is determined when you apply for service.

You Will Be Billed for Changes in Your Service

All changes, except termination of service and disconnection of certain options, require a service charge. The amount you are charged depends on the type of change requested. Consult your service representative for different services.

How You Are Billed

Charges for services and equipment are billed one month in advance. Long distance and repair charges are billed after they have been placed.

How, When and Where to Pay Your Bill

Your payment due date is at the top of your bill. Your payment is considered past due if not paid by that date. You can either mail your payment, pay your bill at your local service office, pay by phone or pay online. You can save time if you bring your payment portion of your bill when paying in person. There is a charge for each returned check. For online pay, go to cornerstoneconnectivity.com. To pay by phone, call Secure Pay at 855-384-9812.

Error on Your Bill

If you have a question about your bill, call your local service representative. Explain the possible error to the representative who is helping you. If the error cannot be resolved, please pay the undisputed charges on time so you'll maintain a good payment record while the problem is being investigated.

Paying the Bill on Time, So Your Service Will Not Be Disconnected

If your payments are not received by the due date, or you do not meet your mutually agreed upon payment arrangements, your service may be disconnected.

How to Get Your Service Restored

All past charges must be paid before your service can be reconnected, and you will be charged a reconnect fee. If service has been canceled, a deposit is required.

Equipment Information

RECORDING OR MONITORING PHONE CALLS

Anyone who records or monitors a phone conversation is required to make this known to all parties in the conversation. The party doing the monitoring must ask the other person's permission to record or monitor the conversation.

WHEN USING THE PUBLIC UTILITY TELEPHONE NETWORK:

- A. All parties in the conversation must consent to the conversation's being recorded or monitored; and
- B. The monitoring or recording must be signaled by either:
 - 1. A "beep tone" audible to all parties and repeated at regular intervals during the conversation; or
 - 2. Clearly and permanently marking the telephones being used that the conversation may be recorded without notice.

ATTACHMENTS TO TELEPHONE EQUIPMENT

Attachments connected to the telephone company's lines must be in compliance with company tariffs and Federal Communications Commission regulations.

TELEPHONE SAFETY

The telephone is one of the safest appliances in your home or office. There are, however, a few situations where a telephone user needs to be cautious.

Use of the Telephone Near Water

The telephone should not be used while you are in the bathtub, shower or pool. Immersion of the telephone or handset in water could cause electrical shock.

Use of the Telephone During an Electrical Storm

You should avoid using a telephone during an electrical storm in your immediate area; calls of an urgent nature should be brief. There is a remote risk of a dangerous electrical shock from lightning when using the telephone during a nearby electrical storm.

Use of the Telephone to Report a Gas Leak

If you think you have found a gas leak, you should not use a telephone in the vicinity of the leak until the leak is repaired. The telephone contains electrical contacts that could generate a tiny spark when you lift the handset and dial. While unlikely, it may be possible for this spark to trigger an explosion if the gas concentration is high enough.

PHONE RECEIVER OFF THE HOOK

At times you may not wish to receive incoming calls. Please do not leave the receiver off the hook, as this unnecessarily congests the switching equipment. In some cases, we may have to disconnect your line to avoid overloading the equipment. When this occurs, your telephone will not work until it is reconnected in our switching office. We suggest if your phone is equipped with a jack, simply unplug it.



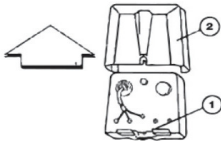
Connecting Inside Lines and Phones

Connecting Your Inside Wire to a Network Interface Device

The protector or network interface device enables customers to connect their own inside telephone wiring with the telephone company's network.

On new homes and other buildings completed since Jan. 1, 1988, Cornerstone Connectivity is installing a new type of multipurpose protector that enables customers to test their own inside wiring in case of trouble. This new protector is also being installed whenever replacement of an older protector is required. To connect your inside wiring to the new multipurpose protector, follow the steps shown in the illustrations.

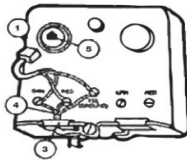
Fig. 1



Open the Unit (See Figure 1)

1. Loosen the screw at the bottom of the protector.
2. Lift the outer cover straight off the grommet at the bottom of the protector. Push any extra wire length back into the building.

Fig. 2



Connect the Inside Wiring (See Figure 2)

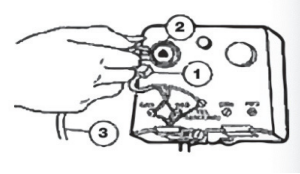
1. Disconnect the inside wiring modular plug from the jack.
2. Your inside wiring ends with separate wires, as shown. Each wire is in a different color: red, green, black, yellow.
3. Insert the inside wiring through the rubber grommet at the bottom of the protector. Push any extra wire length back into the building.
4. Connect the inside wires to the corresponding screw terminals. **WIRE COLORS MUST BE MATCHED WITH COLORS MARKED BESIDE EACH SCREW TERMINAL.** In some cases, you may not have a black and/or yellow wire. If a black wire is present, do not use it; bend that wire out of the way.

Close the Unit

1. Slide the outer cover all the way down over the top of the unit.

2. Tighten the screw at the bottom of the unit.

Fig. 3



Testing Your Inside Wiring With Network Interface Device (Figure 3)

1. Disconnect the inside wiring modular plug from the jack.
2. Connect the modular plug of a working telephone directly to the jack.
3. If the telephone operates correctly, the trouble is in the inside wiring. If the telephone does not work properly, contact Cornerstone's repair service at 256-423-2122.

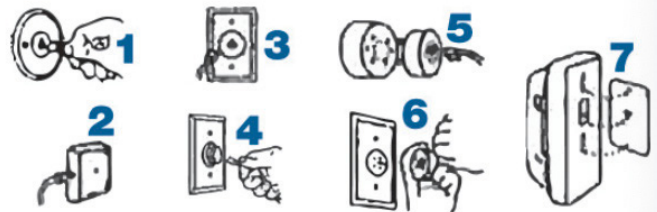
How to Connect Your Phones

The illustrations below should be helpful to you when installing or disconnecting your telephones.

Illustrations 1 through 4 show standard wall receptacles, which can accommodate modular telephone cords. To install your phone, match the plug at the end of the telephone cord with the receptacle and insert. To disconnect the phone, squeeze the clip on the plug and pull it out of the receptacle.

Illustrations 5 and 6 show nonstandard receptacles, which can be made to accommodate modular telephone cords by the use of adapters. The adapters simply plug into the receptacle. With the adapter in place, follow the above steps to install your phone.

Illustration 7 shows a receptacle for a wall-mounted telephone. To connect your wall phone, match the holes in the back of the telephone with the rivets on the wall mounting, and then push the telephone lightly against the mounting while sliding it down into place over the rivets. To disconnect, slide the telephone up to lift it off the rivets, then pull the phone away from the receptacle. Types of modular jacks other than those shown in these illustrations may be encountered.



How to Do Business

REPAIR

Cornerstone Connectivity and you are responsible for maintenance of the line that serves your home or business. Generally, Cornerstone Connectivity maintains the telecommunication lines and related network that are outside your premises at no additional charge to you. You are responsible for maintenance of the part of the line inside your home or business that is between the network interface point (which is usually a gray box attached to the outside of your premises) and the telephone set or other equipment. We offer an optional plan to help you maintain the inside wiring and jacks and to isolate problems inside your home or business.

You are also responsible for maintenance of the telephone set and other equipment attached to the line. Any repair needs related to your set or other equipment should be addressed with the vendor, supplier or manufacturer.

CHECKING PROBLEMS

1. Are all phones out? If so, the problem may be in the telephone line outside your home or business. Call Cornerstone Connectivity.
2. Does the phone work in one jack but not another? If so, the problem may be inside wiring or the other jack. Your options for repair of these inside problems are to contact Cornerstone Connectivity, call another company or fix the problem yourself.
3. Is one phone out, but another works in the same jack? If so, the problem may be in your phone equipment. Call the vendor, supplier or manufacturer of the equipment.
4. Do you have a problem with your cordless phone? If so, unplug it and then try your other phones. The cordless phone could be the problem.
5. Do you have a problem with your Caller ID display unit? Check the batteries first.
6. Are you experiencing issues with other equipment such as a router? Call us at 800-830-9946 for assistance.

NEED TO KNOW INFORMATION

900 Service

- 900 Service numbers are billed on a pay-per-call basis. Many local service providers act as billing and collection agents for many providers of such services.
- Local service providers will not disconnect local telephone service for nonpayment of the amount billed for calls to a 900 Service.
- 900 charges may be removed from a customer's bill if unpaid for 60 days. Local service providers may, however, provide pertinent customer information to the service provider for further collection efforts.
- The following consumer rights for Pay-Per-Call 900 Service are provided under the Federal Telephone Disclosure and Dispute Resolution Act.

For billing error claims regarding 900 Service charges:

- Call the number on your bill listed with the 900 charges within 60 days of receiving the bill.
- Oral notification is sufficient to begin a billing review. Payment of disputed 900 Service charges is not required during the review period.
- No action to collect disputed 900 charges will be taken during the review period.

Written acknowledgment of your dispute must be provided to you within 40 days of receiving your notice if:

- The error has not been corrected; or
- The billing review is not completed.

The billing review must be completed within 90 days and:

- An explanation must be provided to you if the bill was correct; or
- The error must be corrected.

If the bill was found to be correct:

- You have the right to request a written explanation.
- You should receive a written notice of the amount you owe and the payment due date.

If you fail to pay the amount that is owed, you may be reported as delinquent, but:

- The name and address of any party to which you were reported for delinquency must be provided to you.
- If you do not agree with the explanation and if you so give notice before the payment due date, any delinquent report must state that you still dispute the charges.
- Any party receiving the delinquent report must also be advised in writing when the matter is settled.

If above rules are not followed, the first \$50 for each 900 Service charge in question cannot be collected even if your bill was correct.

Collection of unpaid 900 charges may be pursued by the Interexchange Carrier or Information Provider through independent collection action.

Nonpayment of 900 Service charges or charges for similar type of service will not result in disconnection of your local or long-distance service.

However, access to 900 numbers may be blocked for nonpayment of legitimate charges.

You should not be billed for 900 Services that are not offered in compliance with federal laws and regulations.

You may obtain blocking of 900 Service at no charge by calling AT&T, if you are an AT&T customer.

**WOULD YOU LIKE TO AVOID
TELEMARKETERS?**

Here's What You Can Do!

Whether you live in Tennessee or Alabama, you can now take action to keep telemarketers from calling you.

In Tennessee

You can enroll on the Do Not Call Registry sponsored by the Tennessee Public Utility Commission (TPUC). The registry is a list of residential telephone subscribers who do not wish to be solicited by telemarketers. To enroll on the registry online, go to the TPUC website at www.tn.gov/tpuc. You may also enroll by calling toll-free 877-872-7030. (Business numbers may not be included on the list.) After you enroll, telemarketers have 60 days to remove your phone number from their databases.

In Alabama

As required by Alabama law, the Alabama Public Service Commission maintains a Do Not Call registry for residential consumers who do not want to receive unsolicited sales calls. Currently, there is no charge to be included on the registry. Your name will remain on the registry for two years unless you ask to be removed.

If you would like to know more about the Do Not Call registry, send your name and address to the Alabama Public Service Commission, ATTN: Do Not Call Registry, 888-382-1222, P.O. Box 304260, Montgomery, AL 36130-4260. Information material with an enrollment form will be mailed to you. Please note in the informational material that some businesses are exempt and may still call you.

Cornerstone Connectivity

30190 Ardmore Ave., Ardmore, AL 35739

Business Office256-423-2131

Repair Hotline 256-423-2122

www.cornerstoneconnectivity.com



Customer Information

Rates & Policies

Copies of our rules and regulations and schedules of rates are available at our service office and are open to public inspection.

Number Changes

The telephone company reserves the right to and may, at its discretion, change the customer's telephone number.

Handling Unwanted Phone Calls

If you do not want to talk to a person selling a product or service by telephone, just say "no thank you," and hang up.

If you're bothered by harassing or anonymous phone calls, try these techniques to discourage them.

- Always hang up immediately at the first obscene word or if the person on the other end of the line doesn't respond after you've said "hello" twice.
- Don't talk to the caller. This is what he or she wants you to do.
- Don't give out any information or let the caller know if you're alone. Teach your children to say, "Mom or Dad can't come to the phone. May I take a message?"
- If the problem occurs continuously over an extended period, you should report it to your local law enforcement agency. Keep a record of the days and times of the calls, and note the caller's gender, voice, accent and comments. This information could assist the police.
- It is a crime to make harassing, obscene or anonymous phone calls under both federal and state laws.

Prosecuting Fraudulent Callers

It is illegal for another person to charge long-distance calls to your number or calling card without your permission. People using unauthorized calling cards or phone numbers to avoid charges may be imprisoned, fined or both.

Alabama & Tennessee Relay Centers

Both Text Telephone (TTY/TDD) users and hearing callers can dial 711 to reach the Alabama Telephone Relay Service (ATRS).

The existing 800 numbers for ATRS remain available:

- 800-548-2546 (TTY/TDD only); and
- 800-548-2547 (voice only)

Directory Listings

Your name will automatically be added to our White Pages when you have a phone installed unless you ask for an unlisted number.

You can add other phone numbers if you wish:

- Additional Residence Listings are for other people in your household with different last names.
- Additional Business Listings can put your name as well as your business's name in the White Pages.
- Alternate Call Listings give another phone number for after-hours calls or if there is no one to answer at the first phone number.

Every effort is made to make the directory as accurate as possible. If an error occurs, please advise the service office so the listing can be corrected in future directories.



Telephone Relay Service

The Telephone Relay Service is available anytime, night or day, seven days a week. TRS calls can be placed to anywhere in the U.S., as well as internationally to English-speaking persons.

Here is how TRS works: Someone who is deaf, hard-of-hearing or has a speech disability types on a text telephone (TTY/TDD). A TRS communications assistant (CA) reads the message to the hearing person at the other end of the line. The CA then types the hearing person's words back to the TTY/TDD user. Each call TRS handles is held strictly confidential, and no record of a conversation is kept.

Speech-to-Speech (STS) Relay Service, which allows speech-disabled persons with a voice synthesizer to complete calls, is only available through Alabama TRS by dialing 800-229-5746.

PLEASE NOTE: 7-1-1 is ONLY to be used to call ATRS. Dial 9-1-1 for EMERGENCIES.

Tennessee

Tennessee..... 7-1-1
TDD.....800-848-0298
Voice800-848-0299

Cornerstone Connectivity Lifeline

Lifeline is a federal program that provides a monthly discount on voice telephone service or broadband internet service to eligible low-income families so they can have access to quality, affordable telecommunications and broadband services. Eligible households may apply the monthly Lifeline discount to either phone service (home or wireless) or broadband internet service (home or wireless) but not both. Lifeline customers also have the option to apply the discount to a service bundle, such as home phone and home internet.

To qualify for Lifeline services, a household must participate in one of the following:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP), formerly Food Stamps
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans or Survivors Pension Benefit

- Or if your household Income is at or below 135% of the federal poverty guidelines.
- The benefits of Lifeline include the following:
 - Monthly discount of \$9.25
 - Optional toll restriction at no charge
 - Optional blocking of 900/976 numbers
 - Unlimited local calling

Lifeline does not assist with the long-distance portion of your bill or with calling features such as Caller ID or Call Waiting.

Please note the following:

1. Lifeline is a federal benefit.
2. To qualify, you must receive benefits from an approved program or your income must be at or below the guidelines.
3. You must provide certain eligibility documentation.
4. Willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
5. Only one Lifeline benefit is available per household.
6. A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.
7. A household is not permitted to receive Lifeline benefits from multiple providers.
8. Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program.
9. Lifeline is a nontransferable benefit. The subscriber may not transfer his or her benefit to any other person.

Who can I contact with questions?

Lifeline and Linkup Program **888-641-8722**

www.lifelinesupport.org

Area Code Map



International and Other Calling Instructions

You can make international calls directly from certain telephone exchanges. For more information on service and availability in your area, call your service representative.

Station-to-Station Calls

To dial international calls and get the lowest rate, dial in sequence:

1. The International Access Code.....011
2. The Country Code
3. The City Code
4. The local telephone number
5. The “#” button, where the telephone is equipped with tone-dialing

For example:

To place a station-to-station call to Frankfurt, Germany, dial: 011 + 49 + 69 + Local Telephone Number + # *Tone dialing saves additional time by using the “#” step.

Operator-Assisted Calls

To dial person-to-person, collect, calling card and billed-to-a-third-number international calls, follow the instructions given above but use “01” for the International Access code. After the call is dialed, the operator will come on the line to ask for information such as the name of the person you are calling or your calling card number. After dialing any international call, allow at least 45 seconds for the ring to start.

Additional Assistance or Information

Dial “0” (operator) if you need assistance:

1. To obtain a telephone number you don’t know.
2. To obtain City Codes.
3. For help in completing a call.
4. For credit on a call on which you had difficulty, e.g., reached a wrong number.

To Place a Call to the Bahamas, Bermuda, Canada, Puerto Rico & the Virgin Islands

Calls to these points can be dialed in the same manner as long-distance calls within the U.S. Simply dial “1” plus the appropriate area code and the local number.

Discounts to Canada

Thirty-five percent discounts apply between 6 p.m. and midnight Monday through Saturday, and Sundays from 8 a.m. to midnight. A 60% discount applies from midnight to 8 a.m. Monday through Sunday. Discounts apply to total charges for dial station calls and to additional minute charges for operator-assisted station and person calls.

To Call Mexico

Most locations in Mexico can be reached by using the international dialing (011+) instructions. If you cannot use international dialing from your telephone, some Mexican cities still can be dialed directly using special access codes with City Codes.

Mexico City:

Dial 90 + 5 (the City Code) + local number

Northwest Mexico:

Dial 70 + City Code (2 or 3 digits beginning with “6”) + local number

Conference Calls

You can talk with several people in different places at the same time by dialing the operator and saying you wish to make a conference call. Give the operator the names and the telephone numbers of the people you want to talk to. You may want to arrange a calling time in advance.



Albania.....355	Finland358	Japan81	Portugal..... 351
American Samoa*684	France33	Osaka..... 66	Lisbon 21
Argentine Republic..... 54	Northeast3	Tokyo.....3	Russian Federation..... 7
Buenos Aires 11	Paris..... 1	Yokohama..... 45	Moscow495
Cordoba..... 351	Germany 49	Jordan.....962	Saudi Arabia.....966
Australia61	Berlin 30	Kenya.....254	Riyadh 11
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Santiago..... 2	Indonesia..... 62	Managua 2	Belfast 2890
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Beijing (Peking).....10	Iran..... 98	Norway* 47	Venezuela..... 58
Shanghai21	Tehran21	Pakistan..... 92	Caracas..... 212
Colombia.....57	Iraq*964	Islamabad51	Vietnam..... 84
Bogota..... 1	Ireland.....353	Panama*507	Yemen.....967
Cartagena.....5	Dublin..... 1	Peru51	Aden 2
Costa Rica*506	Israel..... 972	Lima..... 1	Zimbabwe.....263
Croatia385	Jerusalem 2	Philippines 63	
Denmark* 45	Tel Aviv.....3	Manila 2	
Egypt 20	Italy.....39	Poland 48	
Cairo..... 2	Florence 55	Krakow12	
El Salvador*503	Naples81	Warsaw 22	
Falkland Islands* 500	Rome6		

*City Codes Not Required

Statement on Nondiscrimination

Cornerstone Connectivity is the recipient of federal financial assistance from the U.S. Department of Agriculture (USDA). The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability and, where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotope, etc.) should contact USDA's TARGET Center at 202-720-2600 (voice and TDD). To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, 1400 Independence Ave. S.W., Washington, D.C. 20250-9410, or call toll-free 866-632-9992 (voice) or 800-877-8339 (TDD) or 866-377-8642 (relay voice users). USDA is an equal opportunity provider and employer.

Federal Government Required Notice to All Customers of Cornerstone Connectivity

Cornerstone Connectivity is a designated "Eligible Telecommunications Carrier" for its service area, for universal service purposes. The goal of universal services is to provide all citizens access to essential telecommunications services. This telephone service includes access to:

- Single party touch-tone residential and business service
- Long distance carriers
- Emergency services
- Operator services
- Directory assistance
- Telecommunications Relay Services
- Other services designed for persons with disabilities
- Toll Blocking

Use of these services result in added charges in most cases. In addition, Cornerstone Connectivity provides one copy of its annual local directory without charge. Cornerstone Connectivity offers qualified customers Lifeline service. If you are a low-income customer you may qualify for the Lifeline program. This means you may receive a monthly discount for your basic phone charges. This service also includes a discount for line connection charges and free toll blocking for qualifying customers. Please contact Cornerstone

Connectivity toll-free at 800-830-9946 if you have any questions. This notice is required by the federal government.

Customer Proprietary Network Information

Special Notice Regarding Your Account Information
Cornerstone Connectivity knows how important personal privacy is to its members, so we treat as confidential certain information we have about you. A recent change in federal law pertaining to telecommunications companies applies to our use and disclosure of that information.

To what kind of information are we referring?

This information, called Customer Proprietary Network Information or CPNI, is information we acquire in the course of providing service to you. It includes the calling features, options and plans to which you subscribe, billing information and the identity of the long-distance carrier you have chosen. You have the right, and we have the duty under federal law, to preserve the confidentiality of this information.

How is this information used now and how might it be used?

We use this information today to market features, options and calling plans relating to the service you currently are receiving from us. It is never released to outside companies. If you consent, this information may be shared with our affiliates so they can market their telecommunications services to you.

What do I need to do to give my consent?

No action on your part is necessary unless you wish to restrict Cornerstone Connectivity from sharing this information with its affiliated companies. If you wish to deny the use of your CPNI, please dial 256-423-2131 or 800-830-9946 to reach your local business office, or send an email to cpni@cornerstoneconnectivity.com with your request within 30 days of receipt of this notice. Your approval or denial will remain valid until you advise us otherwise.

How will this affect services I currently am receiving?

Whatever you decide will not affect the provision of any service to which you currently subscribe. However, denying the use of your CPNI may render you unable to receive information from Cornerstone Connectivity and its affiliates about new or revised products and services, new technologies, promotions and service packages that might be of special interest to you.

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Many thanks for assistance compiling these sections:

Ardmore Chamber of Commerce

Cornerstone Connectivity

Giles County Chamber of Commerce

Lincoln County Chamber of Commerce

If you would like to add to or update the information in this section, please contact Cornerstone Connectivity at 866-221-4300.



History of Cornerstone Connectivity

The story of Cornerstone in Ardmore begins in 1908, when the first telephone was installed in the community. From that first line to the fiber networks of today, the commitment to keeping this region connected has never wavered.

In the 1950s, Fount Merrill and his family took ownership of the local telephone system and officially incorporated Ardmore Telephone Company. Under their leadership, the company became one of the first in Tennessee to apply for a Rural Electrification Administration loan, using the funding to install 90 miles of copper cable and a new dial office. Two decades of modernization followed: buried cable, one-party service systemwide, and a growing foundation for what would come next.

In 2009, Synergy Technology Partners acquired Ardmore Telephone Company, bringing with it over 70 years of rural telecommunications experience through its parent organization, West Kentucky & Tennessee Telecommunications Cooperative. The acquisition positioned the company as a cutting-edge provider ready to meet the region's growing demand for modern connectivity.

Understanding that bandwidth needs would only increase, fiber overbuilds began in 2015. In 2020, a USDA Reconnect combination grant and loan totaling \$5.4 million funded 125 miles of new fiber optic infrastructure in the McBurg exchange. That same year, an \$816,000 Tennessee Emergency Broadband grant brought 20 miles of fiber to the Minor Hill exchange. A subsequent \$20.3 million loan further expanded fiber service into the New Market, Elkmont, Ardmore, McBurg, and Minor Hill exchanges.

Today, more than 6,500 customers across Giles, Limestone, Lincoln, and Madison counties are served with internet, security, and voice services. Of the more than 14,000 locations served, over 4,600 addresses have access to fiber-fast internet.

In 2026, Ardmore Telephone Company united with West Kentucky & Tennessee Telecommunications Cooperative under a single brand: Cornerstone Connectivity. The name is new, but the mission is the same one that has guided this organization for over a century: show up for the communities that others overlook, and keep them connected for generations to come.



Local Areas of Interest

ARDMORE

In 1910, the L&N Railroad decided to locate a more direct line between Nashville, Tennessee, and Decatur, Alabama. This line was to cross the Tennessee-Alabama state line where Ardmore is now located. In 1911, actual construction for the railroad line was begun.

The late Alex Austin, of Elkton, thought that the railroad company would likely place a station at the point where it crossed the state line, so on a July morning in 1911, he cut out of the wilderness an opening just large enough on the Tennessee side to create a 30-by-60-foot building. By the time the railroad builders needed supplies, Austin was ready with a well-stocked store.

Soon, M.Y. Douthitt and sons erected a cotton gin. A blacksmith's shop and a small lumber mill were then built, all on the Tennessee side. In the spring of 1913, M.Y. Douthitt and sons and T.M. White and sons each erected a brick store building east of the railroad. H.B. Mangum opened a grocery business. Next, a barber shop and another blacksmith shop were all built on the Alabama side. By the time the railroad was completed in 1914, the village of Austin, as it was originally called, was a flourishing community.

The first depot was a box car, located where Austin had conceived it would be. When the depot was first opened, the railroad company called it Ardmore, and that name was taken over by the town. In the fall of 1939, fire destroyed the first store building erected in 1911. An up-to-date hardware store, a grocery store and a doctor's office, made of concrete blocks and bricks, were built on that lot immediately.

Ardmore is located in two states and four counties: Giles and Lincoln counties in Tennessee and Limestone and Madison counties in Alabama. It has grown from a one-store house built on the Tennessee-Alabama line in 1911 to a thriving town of businesses, banks, factories, churches and schools today. In 2021, the population was 1,370.

ELKTON

During the period between 1807 and 1810, the first settlements of Giles County were established on Elk River near the mouth of Richland Creek. Settlers arrived either by traveling on the Tennessee River and up the Elk to Richland, or by the "Bumpass Trail." Trees and canebrakes 15-20 feet tall were cleared, and farming began in this rich valley. The whole section was a territory, and the land was homestead.

After the county was organized, William and John Price laid out a town and sold lots at the mouth of Richland Creek. This settlement was known as Elkton and became a focal point for shipping for 15 or 20 years. Several years later, Dr. William Purnell and others laid off a town and sold lots 3 miles upstream from Elkton. In order to distinguish between the two settlements, one was called Lower Elkton and the other Upper Elkton. Shipping products by flat boat was abandoned, and the population of Lower Elkton dwindled.

The first road was the Stage Coach Route built around 1810. Around 1840, the turnpike was extended through all of Giles County to the Alabama state line. Many of the homes and other old buildings of Elkton were destroyed by the great flood of 1902. Years later, a fire swept through Elkton, destroying the bank, barber shop and skating rink.

The population in 2021 was 429. The community is working to revive itself with activities. The "Spirits of the Elk Historical Festival" is held the fourth weekend of each September beginning on Thursday. The purpose of the festival is to honor those who walked the Trail of Tears in Giles County. A beautiful historic home called Grigsby-Brown Station is open for tours is filled with art and artifacts about the area.

LYNNVILLE

The first settlements of Lynnville were made on Lynn Creek and Robertson Fork Creek. John Laird came in December 1809 and settled a half-mile north of Old Lynnville (Waco). He built a brick home, which is still being used, a store and a grist mill. In 1811, he built the first cotton gin run by water power in North Giles County.

Lynnville got its name from Lynn Creek, so called for the linden or linn trees that grew along its bank. Old Lynnville was laid out on Lynn Creek about 1810. It was on the old stagecoach pike that connected Nashville, Tennessee, and Decatur, Alabama.

Old Lynnville flourished until much of the town was burned and destroyed during the Civil War. A portion of the 16th Union Army Corps was stationed at Lynnville, where earthworks were thrown up on east hill. Rifle pits and elevations for cannons can still be easily traced. Hood's army, protected by Forrest's cavalry, passed through Lynnville on its retreat south after the Battle of Franklin.

In 1860, the Central-Southern Railroad was completed just 1 mile east of Old Lynnville. The old town began to move to the railroad, and a new town was begun. On Feb. 14, 1907, New Lynnville was incorporated. Today, Lynnville serves as one of the most historic areas in Giles County and has a population of 345. The new Lynnville Railroad Museum, featuring a completely restored depot, adds nostalgic charm to the downtown area. An antique steam locomotive, coach, flat car and caboose complete the area's premier tourist attraction.

MINOR HILL

Until the treaty of September 1816, the land around Minor Hill belonged to the Chickasaw Indians. The few white settlers who did try to move into the area were driven out by soldiers. Eventually the family of Joseph Minor lived at the top of a hill in the area, and as parts of the land were later sold off, they were called Minor Land. The area later became known as Minor Hill.

Sam Davis, the "Boy Hero" of the Civil War, was captured by the Union Army at Minor Hill. A small park area where the capture occurred has a marble marker recounting the event.

Minor Hill had become a village by Sept. 6, 1870, when the post office was established. The first school was located across the creek near a cave. The one-room log schoolhouse was later moved to the top of Minor Hill and converted into a family dwelling.

Although Minor Hill was one of the last towns established in the county, it weathered the Depression. It's one of the five incorporated cities and has a population of 437.

LIMESTONE COUNTY

Located in the rolling foothills of the Appalachian Mountains in northern Alabama, Limestone County was created by an act of the Alabama Territorial General Assembly on Feb. 6, 1818. Limestone County is west of Madison County, north of the Tennessee River and east of the western boundary line of Range 6, west of the basis meridian of the county. An act of the state General Assembly on Nov. 27, 1821, gave to the county all of the land belonging to Lauderdale County in the fork of the Tennessee and Elk Rivers. Today Limestone County is bounded on the north by the state of Tennessee, on the east by Madison County, on the south by Morgan and Lawrence counties, and on the west by Lauderdale County. The name of the county comes from the creek that flows through it, whose bed is of hard limestone. Athens was chosen as the county seat in 1819.

LINCOLN COUNTY

Lincoln County was carved from territory ceded to the U.S. by the Cherokee and Chickasaw Indian tribes. The Elk River, called “Chewalee” by the Indians, flows through Lincoln County. Established on Nov. 14, 1809, Lincoln County was named for Revolutionary War hero Gen. Benjamin Lincoln. The Tennessee state legislature appropriated funds to purchase 100 acres of land for the county seat from Ezekiel Norris for \$100. The name Fayetteville was chosen in honor of the many settlers who came here from Fayetteville, North Carolina. The first church in Fayetteville was the Presbyterian Church, known at the time as the First Church of Fayetteville. It was established in 1812.

The first item to be considered by our pioneer forefathers was a lot for the county jail, or calaboose. It was built in 1810 by Ephraim Parham. The first circuit court was established in 1810 and the first chancery court in 1835.

During the War of 1812, Lincoln County furnished a company in Gen. Andrew Jackson’s army and participated in the Battle of New Orleans. In 1846, Lincoln County also furnished a company of men for the War of Mexico. Known as the Lincoln Guards, the company distinguished itself for gallantry at the battles of Monterey, Veracruz and Cerro Gordo. During the Civil War, Lincoln County furnished 21 companies of infantrymen for the Confederate Army.

A number of famous Americans, including Davy Crockett, Sam Houston, Daniel Boone and Gen. Andrew Jackson, have lived in or visited Lincoln County. The gravity-flow water system, located at what is now known as Wells Hill Park, was the first of its kind in the U.S., and engineers from as far away as New York came to see it in operation.

PULASKI

Pulaski, population 9,181, was chartered in 1809. Pulaski was named for the Polish exile Count Casimir Pulaski. Count Pulaski, a victim of tyranny in his native Poland, joined the colonies in their fight for independence. He was wounded in an attack on Savannah, Georgia, which resulted in his death on Oct. 11, 1779, and he was buried at sea.

The first businesses addressed everyday needs, and the early years saw the establishment of mills, stores, blacksmith shops, tan yards, livery stables and taverns. Nathaniel Moody, one of the commissioners, moved

to Pulaski and in 1811 built the first mill. Located on Richland Creek at the mouth of Mill Lane, it has continued to be a mill to this day.

By 1820, the town had welcomed many of the men who be prominent business leaders for the next 40 years, including Thomas Martin, Andrew Ballentine and Ben F. Carter.

Martin, founder of Martin College, became a merchant with a store on the southwest corner of the square (now the Peddler). Martin was interested in nearly every enterprise in the county. He was first president of the C & S Railroad, had promoted use of Richland Creek for transportation and gave liberally to the building fund for the Methodist Church. He also owned a plantation, raised and dealt in cotton, and became one of the richest men in town.

Ballentine, a penniless Irishman when he came to America, moved his store from Robertson’s Fork to Pulaski and also became very wealthy. Carter, a physician turned merchant, came to Pulaski from Elkton.

The period from 1840 to 1860 was the prosperous era in Giles County. Many of the elegant houses in Pulaski were built during that period. But then the town had to deal with war. Still intact on Fort Hill, west of the city, are some of the original fortifications the Union Army placed there when it occupied Pulaski early in the Civil War.

Other remaining signs of Pulaski’s Civil War history include memorials to Sam Davis, the “Boy Hero of the Confederacy.” Accused of being a spy, he was hanged by Union forces in Pulaski on Nov. 27, 1863. A Civil War museum on East Hill at the place of execution, a statue on the south side of the public square, a city park and an avenue all bearing his name pay tribute to this young hero. A small park area in Minor Hill where Davis’ capture occurred, 12 miles south of Pulaski on Highway 11, has a marble marker recounting the event.

Old First Street Cemetery was the City Cemetery from 1817 to 1888. The city of Pulaski, with a federal grant from the Department of Housing and Urban Development, has converted this cemetery into a historic park, now called Old Graveyard Memorial Park. Completed in 1968, it serves as a demonstration on a national level of what can be done with abandoned cemeteries to reclaim the more than half-million acres of land now in cemeteries in the U.S.

John Crowe Ransom, philosopher, educator, journalist and unofficial poet laureate of the 20th-century South, was born in Pulaski in 1887. Donald Davidson, noted educator and poet, was born in Campbellsville, near Pulaski, in 1893. Ransom and Davidson were members of “The Fugitives,” many of whom became among the best known and most important men in 20th-century letters.

Joe W. Henry (1916-1980) practiced law in Pulaski from 1941-1974. He was adjutant general of the state of Tennessee from 1953-1959 and retired with the rank of major general. Henry was a member of the Supreme Court of the State of Tennessee from 1974-1980 and served as chief justice for the period 1977-1979.

A native of Pulaski, Julia F. Smith Gibbons was appointed as the first female trial judge in Tennessee, and her appointment as a federal judge made her the second youngest to hold that post in the entire country.

Situated on U.S. Highway 64 (east-west), 31 and 31-A (north-south) on Tennessee 11, Pulaski is within 10 miles of interchanges onto I-65. The town is 70 miles south of Nashville, 130 miles west of Chattanooga, 190 miles east of Memphis and 40 miles north of the Marshall Space Flight complex at Huntsville, Alabama.

BROWN-DALY-HORNE HOUSE (COLONIAL BANK)

Giles County. Built in 1855 and purchased by Gov. John C. Brown in 1869. Best example of Queen Anne style in Giles County and one of the finest in the state. The Dalys celebrated their 20th anniversary in their new home in 1901. Owned by Oscar Horne family from 1918 to 1979.

CHURCH OF THE MESSIAH

Giles County. The Episcopal Church was erected in 1887 through the liberality of Daniel C. Carter and Gov. John C. Brown. The building was consecrated Dec. 7 by Bishop Quientard “To the glory of God and the memory of Miss Daisy Brown and Mrs. Marie Brown McMillion, deceased daughters of Governor Brown.” Most of the furniture and ornaments are memorials.

FIRST PRESBYTERIAN CHURCH

Giles County. On the National Historic Register. Victorian Gothic, two uneven towers, lancet windows with stained glass border. One of the most architecturally creative churches in Middle Tennessee for the 1880s, this building was erected in 1882 and is

the second building to stand on this site. The church, formally established July 12, 1828, with the Rev. James Hall Brooks as first pastor, existed as early as 1811. The church bell was part of the first building.

FIRST UNITED METHODIST CHURCH

The present church was begun in 1895 and cost \$30,000. The Rev. W. R. Peebles preached the first sermon in the building in 1901. In 1934, fire did much damage to the interior. The restored church included a new organ console, a gift of David Blow in memory of his parents, and three stained glass windows in memory of Miss Sallie Shepard, W.R. Craig and Ruth Clair Ensor.

GILES COUNTY COURTHOUSE

Public Square. Erected in 1909, the neoclassical building is marked by tall Corinthian columns. Solid brass door pulls are incised “Giles.” Inside, a balcony encircles the third floor, and 16 caryatids (female faces) hold up the arched vault of the rotunda with stained glass skylight. In the cupola, the 1858 bell still strikes the hours.

GILES COUNTY HISTORICAL MUSEUM

The Giles County Museum and Archives building, which was only a dream when the historical society organized in 1974, became a reality on July 10, 1977. Challenged by Cully A. Cobb in 1974 with a gift of \$1,000, the society joined the County Bicentennial Committee in a project to construct a building to house county historical artifacts and genealogical records. With permission and a large donation from the Craig family, who had given Giles County its public library, the new building took the form of an addition to the library. By Bicentennial Day, July 4, 1976, over \$65,000 had been raised and ground broken. The building was completed within the next year.

LYNNVILLE HISTORIC DISTRICT

The entire city, some 59 buildings, is listed on the National Historic District. An old-fashioned soda shoppe, general store, gift shop, crafts store and antique shops enhance the quiet charm of the business district. The Milky Way Farms Museum is contained in a vintage passenger coach of a restored 98-ton, 2-6-2 Prairie type steam locomotive built by Baldwin in 1927. Stop by the restored Lynnville Pharmacy, Soda Pop Junction, built in 1860, and order a soft drink from the circa 1940 soda fountain.

THE UNIVERSITY OF TENNESSEE SOUTHERN

First called Martin Female College, it was transferred to the Tennessee Annual Conference of the Methodist Church, and in 1938, the charter was changed to admit boys. The gazebo, constructed from Doric columns of the old Tennessee Hall, was dedicated on Sept. 30, 1975.

OLD GRAVEYARD MEMORIAL PARK

Dedicated in 1969, this was a pilot project in urban beautification. Cemetery was used from 1817-1883. The renovation project included the locating and charting of all grave sites, cleaning and mounting gravestones, and landscaping and lighting the grounds. The cemetery contains the graves of many of the early settlers.

MILKY WAY MANSION AND FARM

Milky Way Farms, built by Mars Candy Company founder Frank C. Mars in 1932, was opened as a Bed and breakfast in August 1995. The historic mansion features 21 bedrooms and 14 baths and the largest privately owned dining table in the state of Tennessee. Groups may enjoy a tour of the mansion, which may include a luscious meal served in Old World style.

PROSPECT HISTORIC DISTRICT

An old Entertainment Museum (1850-2000), a unique silent movie theater, Grist Mill, antique store, old-time general store and an old-fashioned ice cream and pizza parlor draw tourists to this unique railroad community. Ask about their special guest who visits the museum.

PULASKI HISTORIC SQUARE

This small town has a strong preservation program. The entire square is listed on the National Register of Historic Places. A center of fine 18th and 19th century architecture, the Tennessee Historical Commission team declared in 1983 that Pulaski's Square was among the finest courthouse squares in Middle Tennessee.

HISTORIC DOWNTOWN FAYETTEVILLE SQUARE

Visit this unique downtown square and enjoy shopping in the gift shops, admiring the architecture of the buildings and watching the whittlers at work on the courthouse lawn! Shop in several famous stores featured in Southern Living magazine.

Emergency Preparedness

REDUCE YOUR RISKS FROM NATURAL HAZARDS

You face a variety of threats to your health and safety from natural hazards such as thunderstorms, lightning, tornadoes, floods, flash floods, hurricanes, heat waves and winter storms. Fortunately, the impact of these hazards can be significantly reduced through awareness, planning and preparedness.

We encourage each family to develop a family disaster plan before disaster strikes. For more information about family disaster plans, contact your local emergency management agency (EMA), the nearest chapter of the American Red Cross or the National Weather Service. Remember, when severe weather approaches, monitor local radio and TV stations or NOAA weather radio, and **follow the safety tips below:**

Thunderstorms & Lightning

- Delay outdoor activities.
- If caught outdoors, move quickly indoors or into a hardtop vehicle — avoid convertibles.
- Stay away from trees, sheds, telephone or power lines, metal pipes or fences.
- If inside, avoid using telephones or other appliances.

Tornadoes

- If a watch is issued, tornadoes are possible. Stay alert and be ready to take immediate cover.
- If a warning is issued, a tornado has been sighted or observed on radar. Move to shelter, such as a basement or interior hallway, immediately.
- If outside, seek shelter in a safe building, ditch or low area.
- Evacuate mobile homes immediately. • Leave vehicles and take shelter in a building, ditch or low area.

Floods/Flash Floods

- Learn local flood risks.
- Purchase flood insurance.
- During a flood, store drinking water in clean bathtubs and other containers.
- Keep a supply of food that requires no refrigeration or cooking.
- Do not eat food that has come into contact with floodwaters.
- Be aware of downed power lines and other utility disruptions.
- Avoid flooded areas, do not drive on flooded roads and evacuate stalled vehicles in flooded areas.

Hurricanes

- If a watch is issued, a hurricane may strike within 24 to 36 hours.
- If a warning is issued, a hurricane is expected to strike within 24 hours.
- Have three-day supply of nonperishable food and a disaster kit with spare clothing, first aid supplies including prescriptions, flashlights, portable radio, batteries, credit cards and cash.
- Fill vehicle fuel tanks.
- Shutter windows and tie down or bring in lawn furniture, grills and other items.
- If local officials recommend evacuation, leave.

Heat Waves

- Slow down and avoid strenuous activity.
- Stay indoors. If air conditioning is not available, stay on the lowest floor, out of the sunshine.
- Wear lightweight, light-colored clothing.
- Drink plenty of water, regularly and often. Avoid drinks with alcohol or caffeine.
- Eat small meals and eat more often, but avoid high-protein foods — they increase metabolic heat.
- Avoid salt tablets, unless your doctor advises otherwise.

Winter Storms

- If a watch is issued, be alert to changing conditions and avoid unnecessary travel.
- If warning is issued, stay indoors. If you must go outside, wear several layers of lightweight clothing, gloves and a hat; cover your mouth to protect your lungs; understand the dangers of wind chill; walk carefully; and avoid overexertion.

U.S. Government Offices

FEDERAL INFORMATION CENTER (GSA)
Main Number 800-FED-INFO
Or 800-333-4636

ADOPTION
General Information 800-862-3678

AGING, ADMINISTRATION ON (HHS)
Eldercare Locator 800-677-1116

AIDS AND SEXUALLY TRANSMITTED
DISEASE INFORMATION (HHS)
General Information 800-232-4636

AIR FORCE, DEPT OF (DOD)
Recruiting..... See listing under Recruiting

ALCOHOL AND DRUG ABUSE
INFORMATION
Main Number 800-729-6686

TREATMENT AND REFERRALS
General Information 800-662-HELP

ALCOHOL, TOBACCO, FIREARMS AND
EXPLOSIVES, BUREAU OF (ATF)
www.atf.gov
Nashville Division Office. 615-565-1400
Industry Operations..... 615-565-1420
Recruitment and Hiring Center. 202-648-9100
Tips Line 888-283-8477

ARMY, DEPT OF (DOD)
Recruiting..... See listing under Recruiting

BUREAU OF LAND MANAGEMENT
www.blm.gov

CANCER INFORMATION SERVICE, NCI
(HHS)
Main Number 800-4-CANCER
Or 800-422-6237
TTY 800-332-8615
www.smokefree.gov
Smoking Quitline 1-877-44U-QUIT

CENTERS FOR DISEASE CONTROL AND
PREVENTION
General Information 404-639-3311

Disease, Safety and Health Risk Information
..... 800-232-4636

CHILD ABUSE AND NEGLECT, NATIONAL
(HHS)

General Information 800-422-4453

CHILD HEALTH INSURANCE PROGRAM
(HHS)
General Information 877-543-7669

COAST GUARD
Boating Safety Information
www.uscgbloating.org
Recruiting..... See listing under Recruiting

COMMERCE, DEPT OF (COMMERCE) Minority
Business Development Agency Regional
Office
401 W. Peachtree St. NW, Ste. 1715 Atlanta,
GA 30308..... 404-730-3300
Fax 404-730-3313

District Office
51 SW First Ave., Room 1314
Miami, FL 33130..... 305-536-5054
Fax 305-530-7068

U.S. Export Assistance Centers
312 Eighth Ave.
Nashville, TN 37243..... 615-736-2223
Fax 615-736-2226

CONGRESS
Senators
Tennessee

Hagerty, Bill
Nashville District Office..... 615-736-5129
Washington, D.C., Office..... 202-224-4944

Blackburn, Marsha
Nashville District Office..... 629-800-6600
Washington, D.C., Office..... 202-224-3344

Alabama
Tuberville, Tommy
Huntsville District Office..... 256-533-0979
Washington, D.C., Office..... 202-224-4124

Britt, Katie
Huntsville District Office..... 256-772-0460
Washington, D.C., Office..... 202-224-5744

Representative, Tennessee
DesJarlais, Scott
Columbia District Office..... 931-381-9920
Washington, D.C., Office..... 202-225-6831

Representative, Alabama

Strong, Dale
Washington, D.C., Office..... 202-224-3121

CONSUMER HOTLINES
(FEDERAL AVIATION ADMINISTRATION)
Air Travel Consumer Complaints.....
..... 202-366-2220
Airfare, lost luggage, food sales, charter
operations

Auto Safety Hotline 800-424-9393
Report safety defects and obtain information
on child safety seats, motorcycle helmets,
tires and equipment, crash test results,
vehicle safety recalls and traffic safety
information.

Aviation Consumer Hotline.... 800-FAA-SURE
Or 800-322-7873 Child
safety seats, airport security procedures,
user services such as examinations, aircraft
certification and facility operations

Aviation Safety Hotline 800-255-1111
Report violations of federal aviation
regulations.

Hazardous Materials Spills or Pipeline Leaks
National Response Center
24 hours a day..... 800-424-8802

CONSUMER INFORMATION CENTER,
FEDERAL - FCIC (GSA)
www.pueblo.gsa.gov
For FCIC Catalog..... 888-8-PUEBLO

CONSUMER PRODUCT SAFETY
COMMISSION
Consumer Hotline..... 800-638-2772
Product safety info, reporting of unsafe
products, other agency info
TTY 800-638-8270

DEAF, HARD OF HEARING AND SPEECH
DISABLED (GSA)
Federal Relay Service
TTY/Voice/ASCII/Spanish

To Initiate Calls..... 800-877-8339
FRS Customer Service..... 800-877-0996
TTY Federal Online Directory TTY and ASCII
Users Only 800-877-8845

U.S. Government Offices

DEFENSE, DEPT OF (DOD)
Defense Finance and Accounting Service
Information Line..... 888-332-7411

DISASTERS/EMERGENCIES
Geological Survey, U.S.
www.usgs.gov

DOMESTIC VIOLENCE HOTLINE (HHS)
General Information800-799-7233
National Flood Insurance Program
Administered by FEMA EARTH SCIENCE
www.usgs.gov

USGS Science Information and Library
Services 888-ASK-USGS

EDUCATION, DEPT OF (EDUCATION)
www.ed.gov
General Information 800-872-5327
TTY 1-800-437-0833
Borrowers Who Owe Defaulted Student
Loans 800-621-3115

ENVIRONMENT
www.usgs.gov
Water, Biology, Geology and Geography
..... 888-ASK-USGS

FEDERAL COMMUNICATIONS COMMISSION
445 12th St. SW
Washington, D.C. 20554
Consumer Info Center 888-225-5322
TTY 888-835-5322
Fax 866-418-0232
Forms Distribution Center 800-418-3676
Inspector General
Fraud, Waste and Abuse 888-863-2244

FEDERAL DEPOSIT INSURANCE
CORPORATION - FDIC
550 17th St. NW
Washington, D.C..... 877-275-3342

FEDERAL EMERGENCY MANAGEMENT
AGENCY – FEMA
National Flood Insurance Program

See listing under Flood

FISH AND WILDLIFE SERVICE
National Programs Guide
Refuges, endangered species, information for
teachers, migratory birds, volunteers, Duck
Stamp, fisheries conservation
..... 800-344-9453

FLOOD
National Flood Insurance Program.....
.....800-427-2354

FOOD AND DRUG ADMINISTRATION (HHS)
General Information and Consumer
Complaints 888-463-6332

GENERAL SERVICES ADMINISTRATION
(GSA)
Discrimination Complaints.....800-368-1019
hhs.gov/ocr

TTY800-537-7697
Inspector General Fraud, Waste and Abuse
.....800-447-8477
TTY800-377-4950

HEALTH CARE INFORMATION FOR
PROFESSIONALS AND CONSUMERS
Information and Publications.800-358-9295
TTY888-586-6340

HORSES
Wild Horse and Burro Adoption
.....866-468-7826

HOUSING
Housing and Urban Development, Dept. of
www.hud.gov

Nashville Field Office
235 Cumberland Bend Drive, Ste. 200
Nashville, TN 37228.....615-736-5600
TTY866-503-0264

Housing/FHA
FHA Resource Center for FHA Mortgages and
HUD Homes..... 800-CALLFHA
Or800-225-5342

TTY.....877-833-2483
hud@custhelp.com

Housing Discrimination
Hotline..... 800-669-9777
TTY..... 800-927-9275
Public and Assisted Housing — Contact the
local Public Housing Authority

IMMUNIZATIONS AND INFLUENZA - FLU
General Information800-232-4636

INDIAN PROGRAMS AND SERVICES,
AMERICAN
Indian Affairs, Bureau of
www.ihs.gov
Indian Health Service.....615-467-1505

INTERIOR, DEPT OF
The Nation's Principal Conservation Agency
Responsible for Most Nationally Owned
Public Land and Natural Resources
1849 C St. NW, Washington, D.C. 20240

General Information and Locator.....
..... 202-208-3100
Inspector General
Fraud, Waste and Abuse.....800-424-5081
TTY.....800-354-0996

INTERNAL REVENUE SERVICE
Need a Tax Form 800-829-3676
24-Hour Recorded Tax Information
.....800-829-4477
24-Hour Refund Status Self Serve
.....800-829-4477

Tax Help Line - Individuals.....800-829-1040
Business/Specialty Tax Line...800-829-4933
Refund Hotline..... 800-829-1954
TTY..... 800-829-4059
Report Tax Fraud Violations ...800-829-0433
Tax Exempt/Govt. Entities..... 877-829-5500
Local Area Office..... 615-250-5656

Taxpayer Advocate Service National
Taxpayer Advocate Intake Line.877-777-4778
Local Taxpayer Advocate615-250-5000

U.S. Government Offices

LABOR, DEPT OF (LABOR)

www.dol.gov

General Information 866-4USADOL

TTY 877-889-5627

For Job Training and Employment

Information 877-US2-JOBS

Fraud, Waste and Abuse 800-347-3756

Employee Benefits Security Administration

Health Benefits, COBRA, Pensions,

Retirement Savings 866-444-3272

Wage and Hour Division 866-4US-WAGE

LAW ENFORCEMENT

See listing under Alcohol, Tobacco, Firearms
and Explosives, Bureau of

MAPS

USGS Science Information and Library

Services 888-ASK-USGS

MARINE CORPS (DOD)

Recruiting See listing under Recruiting

MATERNAL AND CHILD HEALTH

INFORMATION (HHS)

General Information 703-356-1964

MEDICARE (HHS)

General Information 800-633-4227

TTY 877-486-2048

Eligibility and Medicare Card Issue or

Replacement 800-772-1213

MENTAL HEALTH

General Information 800-789-2647

MINERAL RESOURCES

Minerals Management Service Office

of Surface Mining Reclamation and

Enforcement

www.osmre.gov

USGS Minerals Info 888-ASK-USGS

NATIONAL ARCHIVES AND RECORDS

ADMINISTRATION

www.archives.gov

General Information Recording 866-272-6272

NATIONAL HEALTH SERVICE CORPS (HHS)

Application Information 800-221-9393

NATIONAL INSTITUTES OF HEALTH (HHS)

www.nih.gov

9000 Rockville Pike, Bethesda, MD

General Information 301-496-4000

TTY 800-438-8832

Or 301-402-9612

Public Information Office 301-496-5787

NATIONAL LABOR RELATIONS BOARD

www.nlrb.gov

General Information 866-667-6572

NATIONAL PARK SERVICE

NATIONAL PRACTITIONER DATA BANK

(HHS)

Application Information 800-767-6732

NATURAL RESOURCES

Geological Survey, U.S. 777-ASK-USGS

www.usgs.gov

NAVY, DEPT OF (DOD)

Recruiting See listing under Recruiting

OCCUPATIONAL SAFETY AND HEALTH -

NIOSH

General Information 800-CDC-INFO

Or 800-232-4636

PASSPORTS (STATE)

travel.state.gov

Detailed Information 877-487-2778

TTY 888-874-7793

PEACE CORPS

Information 800-424-8580

Inspector General

Fraud, Waste and Abuse 800-233-5874

PERMITS

Explosives — Federal Requirements 404-417-2750

Gun Dealers — Federal Requirements 404-417-2750

See also listing under Alcohol, Tobacco,

Firearms and Explosives, Bureau of

Firearms and Explosives, Bureau of

POSTAL SERVICE

www.usps.com

General Information and Services 800-ASK-USPS

Or 800-275-8777 ZIP Codes,

Postage Rates, Locations and Hours, Change

of Address, Redelivery, Vacation Hold Mail,

Service Issues, Consumer Affairs

TTY - Hearing Impaired Only.. 877-889-2457

Express Mail Tracking, International Inquiries

and Claims Status, Signature and Delivery

Confirmation 800-222-1811

Postal Inspection Service 877-876-2455

Stamps by Phone 1-800-STAMP24

PRIMARY CARE INFORMATION FOR

COMMUNITY, RURAL AND MIGRANT

HEALTH

Main Number 703-821-8955 x318

RECRUITING

Air Force 800-423-8723

Army 800-872-2769

Coast Guard 877-NOW-USCG

www.gocoastguard.com

Marine Corps 800-MARINES

Navy 800-872-6289

Naval Reserve 800-USA-USNR

RUNAWAYS

National Switchboard 800-621-4000

RURAL DEVELOPMENT

www.rd.usda.gov

Cooperative services, loans and grants for

rural housing, business development utilities

and community facilities

U.S. Government Offices

SCIENCE, SPACE AND TECHNOLOGY

Earth Science

USGS Science Information and Library
Services 888-ASK-USGS

SMALL BUSINESS ADMINISTRATION

General Information and Publications.....
..... 800-827-5722

Inspector General

Fraud, Waste and Abuse 800-767-0385

Loan and Program Information

Answer Desk 800-827-5722

SOCIAL SECURITY ADMINISTRATION

www.socialsecurity.gov

For General Information and Services,
Call 7 a.m.-7 p.m.....800-772-1213

24-Hour Automated Services National TTY
Only 7 a.m.-7 p.m..... 800-325-0778

STATE, DEPT OF Passports — See listing
under Passports

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION

General Information 877-SAMHSA7

TAXES Alcohol, Tobacco and Firearms

Federal Excise Tax 877-882-3277

Special Occupational Tax and Registration
.....800-937-8864

TRAVELERS' INTERNATIONAL HEALTH ADVISORY

General Information877-394-8747

VACCINE INJURY COMPENSATION

Information and Claims Hotline
..... 800-338-2382

VISITOR CENTERS

Visitors Guide — National Recording

Fish and Wildlife Service 800-344-9453

VOLUNTEER OPPORTUNITIES

volunteer.gov/gov

WATER RESOURCES

Reclamation, Bureau of

www.usbr.gov

USGS Tennessee Water Science Center,
Nashville.....615-837-4700

WEATHER

National Oceanic and Atmospheric

Administration — NOAA

National Weather Service Forecast Office

www.weather.gov

500 Weather Station Road

Old Hickory, TN 37138.....615-754-4633

NOAA Weather Radio

All Hazards Information

162.400 MHz — Huntsville, AL

162.425 MHz — Lawrenceburg, TN

Certified weather records/historical climate
data

National Climatic Data Center.828-271-4800

www.ncdc.noaa.gov

WILDLIFE

See listing under Fish and Wildlife Service

Local Government

ALABAMA, STATE OF

Alabama Beverage Control
ABC Board Enforcement Office
202 Exchange Place NW, Huntsville
..... 256-726-0401
Store No. 151
6790 University Drive NW, Huntsville
..... 256-217-0787
Store No. 186
3750 Highway 53, Huntsville... 256-852-7988
Store No. 193 Wholesale
2612 Leeman Ferry Road SW, Huntsville
..... 256-533-2787
Store No. 23
4320-A University Drive NW, Huntsville
..... 256-837-0744
Store No. 24
2230 Sparkman Drive NW, Huntsville
..... 256-859-5779
Store No. 45
11700 Memorial Pkwy. SW, Huntsville
..... 256-883-0722
Store No. 48
8505 Madison Blvd., Madison... 256-464-5901
Store No. 53
8115 Highway 72 W., Madison... 256-830-1063
Store No. 53 Wholesale
8115 Highway 72 W., Madison... 256-830-9345
Store No. 77
Retail 700-A Pratt Ave. NW, Huntsville
..... 256-539-9405
Store No. 90
7500 Memorial Pkwy. SW, Huntsville
..... 256-883-6949
Store No. 97
5684 Highway 431 S., Brownsboro
..... 256-288-0074
Store No. 97
5684 Highway 431 S., Brownsboro
..... 256-288-0074
Alabama Career Center System-Huntsville
Unemployment Compensation Information

For Inquiry Information
Toll Free..... 800-361-4524
To File a Claim Toll Free..... 866-234-5382
Alabama Career Center System
2535 Sparkman Drive NW, Huntsville
..... 256-851-0537
Alabama Cooperative Extension System,
Madison County Office 819 Cook Ave. NW,
Huntsville 256-532-1578
Alabama Industrial Development Training
2903 Wall Triana Highway, Huntsville
..... 256-461-7550
Alabama State Troopers
716 Arcadia Circle NW, Huntsville
..... 256-533-4202
Alabama Supercomputer Network
686 Discovery Drive, Huntsville... 256-971-7400
Conservation & Natural Resources Game &
Fish Division
District 1
21438 Harris Station Road, Tanner
..... 256-353-2634
Department of Forensic Sciences
716 Arcadia Circle, Huntsville... 256-539-1401
J.F. Drake State Technical College
3421 Meridian St. N., Huntsville... 256-551-3100
Drake State, Admissions
3421 Meridian St. N., Huntsville
..... 256-534-4727
Drake State, Student Services
3421 Meridian St. N., Huntsville
..... 256-534-3904
Forestry Commission Burning Permits
Toll Free..... 800-572-2017
County..... 256-532-1565
District 4299
Highway 72 E., Brownsboro..... 256-776-4411
Fires..... 800-572-2017
Human Resources, Department of
Adult Services Elder Abuse..... 800-458-7214
Child and Elder Abuse ... 256-427-6200 Child
Care Licensing 256-427-6242
Child Support Enforcement Systems

Toll Free..... 800-762-8903
Child Support 256-427-6100
District Attorney
Child Support.. 256-427-6130
Food Assistance..... 256-427-6000
Food Stamps Welfare Fraud Reporting
Toll Free..... 800-392-8048
Foster Care Inquiry
Toll Free..... 866-425-5437
Information and Referral..... 256-427-6200
Jobs and TANF 256-427-6050
National Guard..... 800-GO-GUARD
Probation and Parole Office
715 Wheeler Ave. NW, Huntsville
..... 256-288-0420
Public Safety
Driver's License Reinstatement Office
1115 Church St. NW, Huntsville
..... 256-536-2365
Driver's License
1115 Church St. NW, Huntsville
..... 256-539-0681
Rehabilitation Services
3000 Johnson Road SW, Huntsville
..... 256-650-1700
Children's Rehabilitation Services
3000 Johnson Road SW, Huntsville
..... 256-650-1701
Sail - State of Alabama Independent Living
Toll Free..... 800-671-6838
Star Technology Assistance
Toll Free..... 800-782-7656
Vocational Rehabilitation Services
TTY Toll Free..... 800-499-1816
Revenue Department Taxpayer Service
Center
5161 Moores Mill Road, Huntsville
..... 256-859-9408
2019-C Sparkman Drive NW, Huntsville
..... 256-851-9960 322
Sutton Road, Owens Cross Roads
..... 256-539-3714

4929-B University Drive NW, Huntsville	256-837-9669 2205
Whitesburg Drive S., Huntsville	256-539-2724 278
Hughes Road, Madison	256-772-0166
3810-G Wall Triana Hwy., Madison	256-464-0060
12036 Highway 231-431 N., Meridianville	256-828-2345
City of Huntsville Fire Stations	
5006 Pulaski Pike	256-851-8978 7200
Hickory Hill Lane SE	256-883-8041
City of Madison-Wastewater Treatment Plant	
701 Landess Circle, Madison	256-774-3542
City of Gurley Offices, 235 Walker St.	
Building Inspection Department	256-776-3312
City Hall	256-776-3313
Fire Department	256-776-3313
Police Department	256-776-3313
State of Alabama/Madison County	
Legislative Office	
726 Madison St. SE, Huntsville	256-539-5441
City of Huntsville	
Corner Odyssey & Explorer Blvd	256-922-0629 SE
Corner Old Madison Pike & Voyage Way	256-922-9891
City of Huntsville, Animal Services	
4950 Triana Blvd., Huntsville	256-883-3782
Adoptions/Redemption	256-883-3782
Animal Complaints	256-883-3788
Emergencies/After Hours	256-722-7100
Lost/Found	256-883-3782
Pet License	256-883-3782
City of Huntsville	
Offices, 308 Fountain Circle	
City of Huntsville Job Line	
Automated, 24 Hours	256-427-6751
City Attorney	
Fax Line	256-427-5064
City Attorney, 308 Fountain Circle	256-427-5026

City Council	
308 Fountain Circle	256-427-5011
District 1, Devyn Keith	
District 2, David Little	
District 3, Jennie Robinson	
District 4, Bill Kling	
District 5, John Meredith	
City Council Offices Fax Line	256-427-5024
Clerk Treasurer's Office	
308 Fountain Circle	256-427-5082
Alcoholic Beverage License	256-427-5093
Bingo License	256-427-5086
Business License	256-427-5082
Taxicab License	256-427-5086
Community Development	
Code Enforcement	
High Grass/Weeds on Private Property	256-427-5409
Inoperable Vehicles on Private Property	256-427-5409
Junk and Litter on Private Property	256-427-5409
Unsafe Buildings/Substandard Housing	256-427-5409
Engineering	
Driveway Permits	256-427-5300
Fax Line	256-427-5325
Flood Zone Information	256-427-5300
House No.s Lot & Block Information	256-427-5300
Land Acquisition	256-427-5300
Sewer Locations	256-427-5300
Sidewalk Repair/Construction	256-427-5300
Engineering	
320 Fountain Circle	256-427-5300
Environmental Management	
320 Fountain Circle	256-427-5750
Fax Line	256-427-5751
Air Pollution	256-427-5750
Blasting	256-427-5750
Noise	256-427-5750
Surface Water Quality	256-427-5750
Facilities Management	256-427-5660
Finance	
308 Fountain Circle	256-427-5080
Accounts Payable	256-427-5079

Audits-Tax Accounts	256-427-5208
Payroll	256-427-5050
Procurement	256-427-5060
Tax Information	256-427-5070
Gasoline	
Liquor	
Lodging	
Rental & Leasing	
Sales	
Use	
Wine	
Fire Department Administration - Nonemergency	
815 Wheeler Ave	256-427-7401
Communications	256-722-7120
Fire Marshal	256-427-5150
Public Relations	256-427-7421
Supply Division	256-427-5259
308 Fountain Circle	256-427-5240
308 Fountain Circle	256-427-5011
Garbage/Trash/Sanitation Division	256-883-3942
Health Department	
Mosquito/Vector Control	256-883-5872
Health Department	
301 Max Luther Drive NW	256-539-3711
Environmental Health	256-533-8726
WIC	256-533-0826
Housing Authority	
Brookside Site Office	
216 Seminole Drive	256-535-2254
Butler Terrace Addition Site Office	
212 Seminole Drive	256-535-2248
Butler Terrace Site Office	
212 Seminole Drive	256-535-2250
Council Court Boys & Girls Club	
400 Pelham Ave	256-535-2252
Council Court Site Office	
710 Gallatin St	256-535-2251
Johnson Towers Site Office	
216 Seminole Drive	256-535-2254
L.R. Patton Apartments Addition Site Office	
212 Seminole Drive	256-535-2250
L.R. Patton Apartments Site Office	
217 Seminole Drive	256-535-2248

Lincoln Park Site Office	
402 Webster Drive	256-535-2257
Northwoods Addition Site Office	
1402 Yukon St	256-535-2262
Northwoods Boys & Girls Club	
1402 Yukon St	256-535-2262
Northwoods Site Office	
1402 Yukon St	256-535-2261
Oscar Mason Community Center	
149 Mason Court.....	256-535-2272
Public Housing	
200 Washington St. NE Fax Line	
.....	256-535-2242
Searcy Homes Site Office	
426 Dallas Ave	256-535-2263
Section 8 Rental Assistance	
200 Washington St. NE	
Fax Line	256-535-2242
Sparkman Homes Site Office	
2711 Holmes Ave	256-535-2265
Todd Towers Site Office	
204 Green St.....	256-535-2266
Huntsville/Madison County Railroad	
Authority	
119 Woodson St	256-535-6516
Human Resources	
308 Fountain Circle.....	256-427-5240
Personnel Applications.....	256-427-5240
Employment Verification.....	256-427-5240
Fax Line	256-427-5245
Job Line.....	256-427-6751
Recruitment	256-427-5240
Testing.....	256-427-5240
Workers' Compensation	256-427-5190
Inspection Department	
320 Fountain Circle SW	256-427-5331
Fax Line	256-427-5346
Board of Zoning	
Adjustment	
Building Permits	
Demolition Permits	
Zoning Interpretation	
Landscape Management	
304 Fountain Circle.....	256-546-8030
Forestry/Horticulture.....	256-427-7499

Library-Huntsville Madison County Public	
915 Monroe St.	
General Information	256-532-5940
Administration	256-532-5950
Audio/Visual.....	256-532-5947
Blind & Physically Handicapped	
.....	256-532-5980
Branch Operations	
256-532-5962 Circulation/	
Overdues.....	256-532-5984
Computer Training	256-532-2356
Friends Bookstore	256-532-5986
Heritage Room	256-532-5969
Interlibrary Loan.....	256-532-2342
International Media	256-532-5979
Marketing.....	256-532-5953
Outreach Services.....	256-532-5962
Reference.....	256-532-5975
Serials.....	256-532-5977
Telephone Reference.....	256-532-5999
Youth Services	256-532-5949
Branches	
Bailey Cove Branch	
1409 Weatherly Plaza Drive	256-881-0257
Bessie K. Russell Branch	
3011-C Sparkman Drive	256-859-9050
College of Discovery Branch	
146 Mason Court.....	256-535-2272
Eleanor E. Murphy Branch	
7910 Charlotte Drive.....	256-881-5620
Gurley Library	
225 Walker St., Gurley.....	256-776-2102
Madison Library	
130 Plaza Blvd., Madison	256-461-0046
Showers Center Branch	
4600 Blue Spring Road.....	256-851-7492
Tillman Hill Library	
131 Knowledge Drive,	
Hazel Green.....	256-828-9529
Maple Hill City Cemetery	
203 Maple Hill Drive.....	256-427-5730
Fax Line	256-427-5733
Maintenance.....	256-427-5735
Sales.....	256-427-5730
Mayor's Office 308	
Fountain Circle.....	256-427-5000
Fax Line	256-427-5257

Municipal Court	
815 Wheeler Ave.....	256-427-7810
Court Administration	256-427-7803
Driving School.....	256-427-7801
Fax Line.....	256-427-7829
Fine Collection	256-427-7841
Parking Summons & Complaints	
.....	256-427-7806
Prosecutor	256-427-7900
Warrant Magistrate.....	256-427-7861
Museums	
Alabama Constitution Village	
109 Gates Ave	256-564-8100
Confectionary Shop.....	256-535-6564
Burritt on the Mountain	
3101 Burritt Drive	256-536-2882
EarlyWorks Children's Museum	
404 Madison St	256-564-8100
Huntsville Depot Museum	
320 Church St	256-564-8100
Kids Shop.....	256-564-8127
Train and Trolley Shop	256-535-6028
Huntsville Museum of Art	
300 Church St.....	256-535-4350
Weeden House Museum	
300 Gates Ave. SE	256-536-7718
Operation Green Team	
Litter Hotline.....	256-532-5326
Parking Division	
500-B Church St.....	256-427-6800
Event Parking	
Handicap Enforcement	
Meter Enforcement	
Parks and Recreation	
Recreation Administration	
308 Fountain Circle.....	256-564-8026
Neighborhood Services.....	256-881-7564
Huntsville Parks & Recreation	
2920 Newby Road.....	256-564-8026
Zone Coordinators	
Zone 1 Coordinator	256-883-3754
Zone 3 Coordinator	256-883-3291
Zone 4 Coordinator	256-883-3292
Big Springs Park	256-883-3728
Parks/Community Centers/Recreation	
Recreation Superintendent	256-882-7514

Youth Services Director	256-851-4040
Berachah Gymnasium.....	256-851-4010
Big Spring Park Reservations...	256-883-3710
Brahan Spring Park/Rec Center	256-883-3710
Cavalry Hill Community Center	256-427-5800
Challenger Gym.....	256-883-3715
Fern Bell Recreation Center	256-883-3640
Westside Community Center...	256-427-5785
Westside Gym.....	256-427-5787
Dog Parks	256-882-7514
Jaycee Community Building....	256-883-3728
John Hunt Park	256-883-3728
Kids Space	256-883-3728
Merrimack Soccer Complex	256-883-3903
Metro Sportsplex	256-427-5790
Skate Park	256-882-7514
Pools Aquatics Center	256-883-3700
Dr. Richard Showers Sr. Pool ...	256-851-4001
Goldsmith Schiffman Gym.....	256-428-7191
Golf	
Huntsville Municipal Golf Course	256-880-1151
Hays Nature Preserve	256-427-5116
James A Williams Aquatic Center	256-427-5795
Lakewood Community Center...	256-851-4015
Lakewood Gym	256-851-4015
Max Luther Drive Community Center	256-427-5780
Optimist Recreation Center	256-427-5775
Park Reservations	
Big Spring Park	256-564-8026
Dog Parks	256-564-8026
John Hunt Park	256-564-8026
Kids Space	256-564-8026
Skate Park	256-564-8026
Pools	
James E. Williams Aquatic Center	256-427-5795
Richard Showers Sr. Pool.....	256-851-4003
Scruggs Recreation Center	256-427-5770
Williams Gym	256-428-7350
Planning/Demographics	
308 Fountain Circle.....	256-427-5100
Major Street Plan	
Planning	

Subdivisions and Zoning	
Geographic Information Systems	256-427-5166
Police	
Accident/Incident Reports	256-427-7120
Accounting	256-427-7130
Administrative Bureau Commander	256-427-7030
Alarm Reduction	256-427-5621
Chief of Police.....	256-427-7001
Fax	256-427-5296
Communications.....	256-722-7100
Community Watch	256-746-4139
Crime Stoppers.....	256-532-7463
Evidence Room-Found/Recovered Property	256-427-7131
General Information	256-427-7009
Identification/Fingerprinting....	256-427-7127
Impoundments 256-427-7107 Inmate Labor	256-427-5215
Internal Affairs/Complaints	256-427-7012
Jail	256-519-4810
Juvenile Detention	256-532-0516
Juvenile Detention Home	256-532-0300
K-9 Unit.....	256-883-3637
Make Report by Phone.....	256-427-7114
Media Information.....	256-427-7043
Nonemergency Calls.....	256-722-7100
Operations Bureau Commander	256-427-7007
Police Academy.....	256-746-4409
Precincts	
North	
4014 N. Memorial Pkwy	256-746-4111
Community Relations	256-746-4105
Community Relations	256-746-4104
Investigations.....	256-746-4100
South	
7900 Bailey Cove Road	256-213-4500
Community Relations	256-213-4548
Investigations.....	256-213-4500
West	
2110 Clinton Ave	256-427-5461
Community Relations	256-427-5209
Community Relations	256-427-5496
Investigations.....	256-427-5461
Public Safety Aides.....	256-427-5585

Purchase-Accident/Incident Reports	256-427-7120
Radar Requirements	256-427-7157
Records-Accident/Incident Reports	256-427-7120
Safety Patrol.....	256-427-5585
School Resource Program	256-427-5580
Special Events Permit.....	256-427-5580
Special Operations Division Commander	256-427-7127
Stac-Narcotics.....	256-427-5456
Warrants.....	256-427-7057
Public Transportation	
Access Huntsville Transit	
500-B Church St.....	256-427-6811
Information & Tickets.....	256-427-6811
Scheduling.....	256-427-6857
Public Works.....	256-883-3909
Sanitation Division	
Garbage/Trash Collection	256-883-3964
Schools-Huntsville City	
Huntsville City Schools, Main Office	
200 White St. SE.....	256-428-6800
Accounts Payable	256-428-6860
Adult Basic Education-GED	256-890-4729
Asst. Supt. Projects & Planning	256-428-6825
Asst. Supt. Student Svcs.....	256-428-6815
Board of Education	
Board Secretary.....	256-428-6940
District Five	
Carlos Mathews.....	256-428-6826
Camp Success	256-428-6985
Career Technical Education	256-428-6946
Centralized Computer Operation	256-428-6900
Child Nutrition Program.....	256-428-6955
Deputy Superintendent.....	256-428-6818
Drug & Alcohol.....	256-428-6927
Elementary Education	256-428-6975
Extended Day	256-428-6933
Federal Program.....	256-428-6880
Finance Office	256-428-6851
Guidance.....	256-428-6925
Health Services	256-428-6998
Human Resources	
Benefits/Compensation	256-428-6839

Director/Employee Relations.....	256-428-6837
Employment/Substitutes.....	256-428-6841
Job Information	256-428-6844
Retirement	256-428-6839
Indian Education.....	256-428-7393
Information Technology	256-428-6990
Instructional Resource Center.....	256-428-6950
Internal Audit.....	256-428-6980
K-12 Curriculum Development.....	256-428-6898
Payroll.....	256-428-6855
Physical Education.....	256-428-6866
Pupil Services	
Attendance.....	256-428-6889
School Social Services	256-428-6893
School Zone Lines	256-428-6893
Student Transfers	256-428-6894
Research & Development.....	256-428-6968
Secondary Education	256-428-6970
Special Education	256-428-6872
Staff Development.....	256-428-6973
Superintendent.....	256-428-6810
Testing.....	256-428-6969
Textbooks.....	256-428-6866
Academy for Academics and Arts	
.....	256-428-7600
Academy for Science & Foreign Language	
.....	256-428-7000
Administrative Annex	
Audiovisual Repair	256-428-8323
Building & Grounds.....	256-428-8325
Custodial Services.....	256-428-8342
Engineering & Planning.....	256-428-8326
Forms Control	256-428-8334
Inventory Control	256-428-8347
Microfilm	256-428-8363
Operations.....	256-428-8310
Operations.....	256-428-8313
PrintShop	256-428-8359
Purchasing.....	256-428-8316
Safety	256-428-8350
Security.....	256-428-8355
Textbooks.....	256-428-8349
Transportation	256-428-8352
Warehouse	256-428-8348
Blossomwood Elementary Cafeteria	
.....	256-428-7022
1321 Woodmont Ave.....	256-428-7020

Chaffee Elementary	
7900 Whittier Road SW	256-428-7040
Cafeteria	256-428-7043
Clinic	256-428-7041
Challenger Elementary	
13555 Chaney Thompson Rd ...	256-428-7061
Clinic	256-428-7063
Challenger Middle	
13555 Chaney Thompson Rd ..	256-428-7620
Cafeteria	256-428-7623
Clinic	256-428-7622
Community Education.....	256-428-7625
Chapman Elementary	
2006 Rueben Drive	256-428-7080
Chapman Middle	
2006 Rueben Drive	256-428-7640
Cafeteria	256-428-7087
Clinic	256-428-7001
Columbia High	
300 Explorer Blvd. NW, Huntsville	
.....	256-428-7576
Educational Television	
706 Read Drive	256-428-7860
Educational Training Center	
908 California St	256-428-7851
Environmental Education	
3101 Burritt Drive	256-428-7308
Farley Elementary	
2900 Green Cove Road	256-428-7160
Clinic	256-428-7163
Goldsmith Schiffman Elementary	
Owens Cross Roads	
1210 Taylor Road.....	256-428-7150
Grissom High	
1001 Haysland Road	256-428-8000
Basketball Office	256-428-8010
Cafeteria	256-428-8011
Choral Office	256-428-8019
Dance Office	256-428-8018
Football Office.....	256-428-8012
Media Center	256-428-8012
Media Center	256-428-8016
ROTC Office	256-428-8009
Theatre Office.....	256-428-8026
Hampton Cove	
261 Old Hwy 431.....	256-428-7180

Highlands Elementary	
2500 Barney Ave. NW	256-428-7200
Cafeteria	256-428-7203
Clinic	256-428-7202
Hotline.....	256-428-7204
Huntsville High	
2304 Billie Watkins Ave. SW	256-428-8050
Cafeteria	256-428-8075
Huntsville Middle	
817 Adams Ave. SE	256-428-7700
Cafeteria	256-428-7709
James I. Dawson Elementary	
5308 Mastin Lake Road NW ...	256-428-7500
Jones Valley Elementary	
4908 Garth Road SE	256-428-7220
Cafeteria	256-428-7223
Lakewood Elementary	
3501 Kenwood Drive NW.....	256-428-7240
Cafeteria	256-428-7243
Clinic	256-428-7242
Homework Assistance	256-428-7244
Lee High	
2500 Meridian St. N.....	256-428-8150
Cafeteria	256-428-8166
Special Education	256-428-8167
Mae Jemison High	
5000 Pulaski Pike	256-428-8100
Martin Luther King Jr. Elementary	
3112 Meridian St. N	256-428-7100
Cafeteria	256-428-7105
McDonnell Elementary 4010 Binderton Place	
SW	256-428-7280
Cafeteria	256-428-7284
Milton Frank Stadium	
2801 15th Ave	256-428-7910
Monte Sano Elementary	
1107 Monte Sano Blvd	256-428-7300
Cafeteria	256-428-7306
Montview Elementary	
2600 Garvin Road NW	256-428-7320
Cafeteria	256-428-7324
Morris Elementary	
4801 Bob Wallace Ave. SW	256-428-7340
Cafeteria	256-428-7344
Homework Assistance.....	256-428-7340

Mountain Gap Elementary
821 Mountain Gap Road..... 256-428-7720
Cafeteria256-428-7726

New Century Technology High School
2500 Meridian St256-428-7800

Providence Elementary
10 Chalkstone St. NW256-428-7125

Ridgecrest Elementary
3505 Cerro Vista St. SE 256-428-7380
Cafeteria 256-428-7386

Rolling Hills Elementary
2901 Hilltop Terrace NW256-428-7400
Cafeteria256-428-7404
Hotline.....256-428-7405

Ronald McNair Junior High
5000 Pulaski Pike256-428-7661

Weatherly Elementary
1307 Canstatt Drive SE.....256-428-7460
Cafeteria 256-428-7463

Whitesburg Elementary
107 Sanders Road SW 256-428-7780
Cafeteria256-428-7527
Clinic 256-428-7522

Whitesburg Middle 107 Sanders Road SW ...
256-428-7780 Guidance Counselor.....
256-428-7784 PE Department 256-428-7783

Williams Elementary
155 Barren Fork Blvd. SW256-428-7540
Cafeteria256-428-7544

Williams Middle
155 A Barren Fork Blvd..... 256-428-7330

Traffic Engineering
2100 Clinton Ave256-427-6850
Emergencies/After Hours256-722-7100
Maintenance & Repairs..... 256-427-6850
Requests/Complaints 256-427-6850 Signals
Signs & Markings..... 256-427-6850

Traffic Operations Traffic Signals
.....256-427-6850

Trash Collection 256-883-3964

Utilities, City of Huntsville
Electricity, Natural Gas, Water

Locations
Main Office
112 Spragins St.
Mon.-Fri. 7:30 a.m.-5:30 p.m.

1145-J Jordan Road
Mon.-Fri. 7:30 a.m.-5 p.m.

1100 Pulaski Pike Drive-Thru
Mon.-Fri. 7:30 a.m.-5:30 p.m.

Services
Call Before You Dig.....811 or 800-292-8525
Natural Gas Pilot Lights 256-532-8342
New Construction..... 256-535-1315
Outage/Emergency256-535-4448
Or866-478-8845
Purchasing.....256-535-1235
Report Theft of Services.....256-535-1334
Water Quality Information..... 256-650-6374
www.hsvutil.org

Sanitation-Madison County 256-532-3718

SW Water Treatment Plant.....256-461-1700

Water Pollution Control
1800 Vermont Road..... 256-883-3719
Fax Line 256-883-3682
Industrial Waste 256-883-3719
Plant Maintenance.....256-883-3663

Waste Water Treatment Plants
Administrative Office..... 256-883-3719
Aldridge Creek256-883-3742
Big Cove256-518-9765
Chase Area.....256-851-7429
Fax Line 256-883-3682
Industrial Waste 256-883-3719
Plant Maintenance.....256-883-3663
Sewer Repair & Maintenance.. 256-883-3719
Spring Branch256-883-3667
Western Area..... 256-772-0715

Zoning Enforcement
Board of Zoning Adjustment
308 Fountain Circle..... 256-564-8008

Immigration and Naturalization Service
United States Government
Regular Toll Free..... 800-375-5283
TTY, Hearing Impaired.....800-767-1833

Madison, City of
Public Works Department
400 Celtic Drive.....256-772-6820

Madison, City of
Administrative Offices Municipal Building
100 Hughes Road 256-772-5600
Customer Service
Meeting Room Reservations

Departmental Offices
100 Hughes Road
City Attorney/Domestic Violence
..... 256-772-5681
City Clerk-Treasurer..... 256-772-5610
Cemetery Lots, Notary Services,
Public Records

City Council Aide
100 Hughes Road256-772-5609

City Council Members Voicemail
100 Hughes Road256-772-5609

Community Development
100 Hughes Road 256-772-5644
Code Enforcement256-464-8427
Inspections 256-772-5644
Permits..... 256-772-5644
Planning & Zoning.....256-772-5628
Adjustments & Appeals.....256-772-5636

Court
100 Hughes Road 256-772-5617
Probation256-772-5620
Traffic Citation and Court Information
..... 256-772-5617

Engineering
100 Hughes Road 256-772-8431
Blasting Permits..... 256-772-8431
CIP Projects 256-772-8431
Drainage Issues..... 256-772-8431
Mapping 256-772-8431
Traffic Concerns..... 256-772-8431

Finance
100 Hughes Road
Accounting256-772-5642
Purchasing.....256-772-5667

Fire Department
101 Mill Road Emergency 911
Fire Marshal256-464-8423
Nonemergency..... 256-772-3326

Information Technology
100 Hughes Road256-772-5607
Community Announcements
Channel 42.....256-772-5607

Computer-Network & Phone Services
.....256-772-5607

Resident Services256-772-5680

Room Scheduling256-772-5680

Mayor's Office

100 Hughes Road256-772-5603

Personnel 100 Hughes Road.... 256-772-5612

Applications & Jobs Hotline 256-772-5613

Police Department

100 Hughes Road

Emergency 911

Alarm Enforcement.....256-772-5694

Animal Control256-772-5694

Dispatch Nonemergency 256-772-7190

General Business/Records256-772-5689

Investigation256-772-5674

School Resource-SRO Unit..... 256-772-5691

Garbage Pickup-Madison County

Cardboard & Green Bin Items...256-532-3718

Public Works

400 Celtic Drive..... 256-772-8490

Drainage Repair and Maintenance
..... 256-772-8490

Metals Refuse & Trash Pickup
..... 256-772-8490

Street Repair and Maintenance
..... 256-772-8490

Traffic Operations 256-772-8490

Vector Control-Disease, Transmission by
Animal or Insect..... 256-772-8490

Recreation

Dublin Park, 8324 Old Madison Pike
.....256-772-9300

Dublin Indoor Pool.....256-772-2560

Dublin Park Outdoor Pool 256-772-2561

Hughes Road, 1282 Hughes Road
.....256-382-6299

Revenue

100 Hughes Road256-772-5654

Public Library

130 Plaza Blvd256-461-0046

Madison City Schools

Main Office.....256-464-8370

Bob Jones High

650 Hughes Road.....256-772-2547

Columbia Elementary

667 Balch Road256-430-2751

Discovery Middle

1304 Hughes Road.....256-837-3735

Heritage Elementary

11775 County Line Road.....256-772-2075

Horizon Elementary

7855 Madison Pike256-464-3614

Liberty Middle

281 Dock Murphy Drive.....256-430-0001

Madison Elementary

17 College St256-772-9255

Rainbow Elementary

50 Nance Road..... 256-824-8106

West Madison Elementary

4976 Wall Triana Hwy 256-837-1189

Senior Center & Services

1282 Hughes Road256-830-1576

Water & Wastewater

101 Ray Sanderson Drive256-772-0253

Billing and Customer Relations

Accounts Payable.....256-772-3096

Personnel..... 256-258-2020

Madison County, Technology Services

100 North Side Square, Huntsville
.....256-532-3603

Madison County, Office Locations

100 North Side Square, Huntsville
.....256-534-7126

100 Plaza Blvd., Madison..... 256-772-0644

1900 N. Memorial Pkwy., Huntsville
..... 256-532-1080

12290 Highway 231-431 N., Meridianville
.....256-828-1362

266 Shields Road, Huntsville.... 256-852-1031

7900 Bailey Cove Road SE, Huntsville
..... 256-883-8057

Madison, County of

100 North Side Square

Courthouse Information 256-532-3300

Absentee Ballot256-532-3380

Alabama Cooperative Extension System

Madison County Office

819 Cook Ave256-532-1578

Animal Control

3210 Hi-Lo Circle 256-532-1519

Board of Registrars

100 North Side Square.....256-532-3510

Building Superintendent

100 North Side Square.....256-532-3657

Car Tags

100 North Side Square.....256-532-3310

Circuit Clerk

100 North Side Square.....256-532-3390

Circuit Court Division

100 North Side Square

Bookkeeping..... 256-532-3384

Civil Division256-532-3381

Criminal Division.....256-532-3386

District Court Division

100 North Side Square

Bookkeeping.....256-532-3629

Civil Division256-532-3622

Criminal Division.....256-532-3373

Small Claims256-532-3622

Traffic 256-532-3373

Family Court Division

100 North Side Square

Child Support 256-532-3424

Divorces..... 256-532-3424

Juvenile..... 256-532-3388 Protection From
Abuse/Domestic Violence.....256-532-3674

Community Relations

100 North Side Square..... 256-532-3438

County Commission

Office 100 North Side Square..256-532-3492

County Commissioners

Haraway, Steve

District 2, 100 Plaza Blvd., Madison
.....256-532-1590

Hill, Craig

District 3 East,
4273 Highway 72 E256-776-2475

District 3,
149 Walnut St., New Hope256-723-4247

Brandon, Tom

District 1, 9457 Moores Mill Road
..... 256-828-0726

District 1 East, 3699 Winchester Road, New
Market256-379-2205

Edwards, Violet
District 6, 3210 Hi-Lo Circle, Huntsville
.....256-532-1505

Riddick, Phil
District 5, 100 North Side Square
.....256-532-3497

Vandiver, Phil
District 4, 6084 Hwy. 53, Harvest
.....256-852-8351

Court Administrator
100 North Side Square.....256-532-3573

Court Appointed Juvenile Advocate/CAJA
205 East Side Square.....256-532-6988

District Attorney
100 North Side Square.....256-512-6900

District Attorney's Office
Child Support
200 West Court Square.....256-532-1531

Restitution Recovery
100 North Side Square.....256-532-3460

Victim/Witness Assistance
100 North Side Square.....256-532-3776

Worthless Checks
100 North Side Square.....256-532-3483

District Attorney's Office
100 North Side Square.....256-532-3460

Driver's License Exam
1115-A Church St., Huntsville....256-539-0681

Election Conduct Information
100 North Side Square.....256-532-3331

Engineering Department
266 Shields Road, Huntsville...256-746-2900

House Numbering
266 Shields Road, Huntsville...256-746-2909

Equalization Board
100 North Side Square.....256-532-3350

Farmers Market, 1022 Cook Ave
.....256-532-1661

Fire Marshal
To Report a County Fire.....911

Dispatch.....256-722-7171

Nonemergency Calls.....256-851-6947

Forest Ranger Burn Permits.....256-776-4411

District Office.....256-776-4411

Garbage Collection
County Residents.....256-532-3718

Health Department
Mosquito/Vector Control.....256-883-5872

Health Department
301 Max Luther Drive NW, Huntsville
.....256-539-3711

Environmental Health.....256-533-8726

WIC.....256-533-0826

House Numbering
266 Shields Road.....256-746-2909

Huntsville/Madison County Rescue Squad
820-A Cook Ave. NW.....256-536-2720

Information
100 North Side Square.....256-532-3300

Inspection Department
266 Shields Road.....256-746-2950

International Services
100 North Side Square.....256-532-3560

Judges
Circuit
100 North Side Square
Austin, Alison.....256-532-3440

Comer, Chris.....256-519-2053

Hall, Karen.....256-532-3455

Hall, RuthAnn.....256-532-3618

Hundley, Claude.....256-532-3754

Mann, Alan.....256-532-3440

Pate, Donna.....256-532-3631

Tuten, Patrick M.....256-536-6881

District
100 North Side Square
Coats, Linda.....256-532-6990

Dunn Demos, Patricia.....256-532-6990

Rizzardi, Donald N.....256-532-1633

Probate
100 North Side Square
Barger, Frank.....256-532-3330

Law Library, Elbert Parsons
915 Monroe St. SW.....256-532-1585

Library
General Information
915 Monroe St.....256-532-5940

Administration.....256-532-5950

Adult Services.....256-532-5993

Audio/Visual.....256-532-5947

Blind & Physically Handicapped
.....256-532-5980

Branch Operations.....256-532-5962

Branches
Bailey Cove Branch
1409 Weatherly Plaza Drive.....256-881-0257

Bessie K. Russell Branch
3011-C Sparkman Drive.....256-859-9050

Blue Spring-Shower Center Library
4600 Blue Spring Road.....256-851-7492

Eleanor E. Murphy Branch
7910 Charlotte Drive.....256-881-5620

Gurley Library
225 Walker St., Gurley.....256-776-2102

Madison Library
130 Plaza Blvd., Madison.....256-461-0046

New Hope Library
5496 Main St., New Hope.....256-723-2995

Tillman Hill Library
131 Knowledge Drive, Hazel Green
.....256-828-9529

Circulation/Overdues.....256-532-5984

Computer Training.....256-532-2356

Development.....256-532-5954

Friends Bookstore.....256-532-5986

Heritage Room.....256-532-5969

Interlibrary Loan.....256-532-2342

International Media.....256-532-5979

Marketing.....256-532-5953

Outreach Services.....256-532-5962

Reference.....256-532-5975

Telephone Reference.....256-532-5999

Youth Services.....256-532-5949

License Department
100 North Side Square.....256-532-3310

Boat Registration.....256-532-3323

Business License.....256-532-3314

Car Tag & Titles.....256-532-3310

Driver's License.....256-532-3320

License Satellite Branches
Star Market 9020 Bailey Cove Road
.....256-532-3310

Flint Mill Crossing-Meridianville
12290 Hwy. 231-431 N.....256-532-3310

Hwy. 53 3740 Hwy. 53 W.....256-532-3310

Madison County Courthouse
100 Plaza Blvd., Madison..... 256-532-3310

New Hope City Hall
5496 Main Drive, New Hope.... 256-532-3310

Redstone Arsenal
3220 Vincent Road..... 256-532-3310

Mail & Reprographic
100 North Side Square..... 256-532-3653

Mechanical Maintenance
100 North Side Square..... 256-532-3657

Neaves Davis Center for Children
817 Cook Ave..... 256-532-0300

Office of Alternative Sentencing & Release
715 Wheeler Ave. 35801..... 256-533-8940

Community Detention Services
..... 256-533-8941

Drug Court Program 256-533-8942

Education Intervention Services
..... 256-533-8940

Pretrial Services 256-533-8941

Probation Services..... 256-533-8940

Parks
Nature Trail-Green Mountain... 256-883-9501

Par Course Johnson Road..... 256-776-2475

Sharon Johnston Coleman Road New Market
..... 256-379-2868

Park Maintenance 256-379-3233

Pool..... 256-379-9209

Recreation 256-379-2132

Personnel
Job Line..... 256-532-6906

Personnel
100 North Side Square..... 256-532-3614

Planning & Economic Development
100 North Side Square..... 256-532-3505

Probate
Archives, 915 Monroe St..... 256-532-2347

Election Office 256-532-3332

Estates 256-532-3333

Marriage License..... 256-532-3342

Probate Office 256-532-3330

Probate Record Room 256-532-3784

Recording..... 256-532-3339

Probation Officer
State Probation, 715-B Wheeler Ave
..... 256-288-0420

Work Release, 715-A Wheeler Avenue
..... 256-533-8940

Purchasing Department
Cigarette Stamps, 100 North Side Square
..... 256-532-3507

Purchasing Office 100 North Side Square
..... 256-532-3507

Purchasing Warehouse
3210 Hi-Lo Circle 256-532-1508

Rescue Squad
820-A Cook Ave. NW..... 256-536-2720

Sales Tax
115 Washington St..... 256-532-3498

Schools, Madison County Board of Education

Buckhorn High
4123 Winchester Road, New Market
..... 256-851-3300

JROTC 256-379-4798

Buckhorn Middle
4185 Winchester Road, New Market
..... 256-851-3230

Career Tech Center, 1275 Jordan Road
..... 256-852-2170

Central School
990 Ryland Pike..... 256-851-4670

Endeavor Elementary
1997 Old Railroad Bed Road, Harvest
..... 256-851-4620

Harvest Elementary
8845 Wall Triana Hwy..... 256-851-4590

Hazel Green Elementary
14250 Highway 231-431 N..... 256-851-4540

Hazel Green High
14380 Highway 231-431 N..... 256-851-3220

Legacy Elementary
165 Pine Grove Road, Madison
..... 256-851-4630

Lynn Fanning Elementary
8861 Moores Mill Road, Meridianville
..... 256-851-4680

Madison County Elementary
173 Wood St., Gurley 256-851-3290

Madison County High
174 Brock Road 256-851-3270

Madison Cross Roads Elementary
11548 Pulaski Pike, Toney..... 256-851-4600

Meridianville Middle
12975 Highway 231-431 N., Hazel Green
..... 256-851-4550

Monrovia Elementary
1030 Jeff Road NW, Huntsville
..... 256-851-4570

Monrovia Middle
1216 Jeff Road NW 256-851-4580

Mt. Carmel Elementary
335 Homer Nance Road..... 256-851-4660

New Hope Elementary
5300 Main Drive, New Hope... 256-851-3260

New Hope High
5216 Main Drive New Hope..... 256-851-3280

New Market School
155 College St., New Market 256-851-3250

Owens Cross Roads School
161 Wilson Mann Road 256-851-3240

Riverton Elementary
2615 Winchester Road, Huntsville
..... 256-851-4560

Riverton Intermediate
399 Homer Nance Road, Huntsville
..... 256-851-4640

Sparkman High School
2616 Jeff Road, Harvest..... 256-837-0331

Sparkman Middle School
2697 Carters Gin Road, Toney... 256-851-4610

Transportation Department
146 Shields Road 256-859-9447

Walnut Grove School
1961 Joe Quick Road, New Market
..... 256-851-4690

Sheriff's Department
To Report a Crime 256-722-7181

Arrest Records 256-532-3416

Chief Correction Officer..... 256-519-4839

Chief Deputy..... 256-532-3414

Civil Division 256-532-3421

Investigations Commander.... 256-533-8840

Investigations Division 256-533-8820

Jail Facilities..... 256-519-4800

Narcotics..... 256-533-8852

Patrol Division Commander 256-533-8840
Pistol Permit Information 256-532-3731
Records 256-532-3422 Sheriff's
Office 256-532-3412
Warrants 256-532-3420

Sign Shop
276 Shields Road 256-859-7421

State Examiner's Public Accounts
100 North Side Square 256-532-3520

State Troopers
716 Arcadia Circle 256-533-4202

Tax Assessor
100 North Side Square 256-532-3350

Tax Collector
100 North Side Square 256-532-3370

Teacher Resource Center 146 Shields Road.
256-852-8960

Tourism
Airport Information Booth 256-772-9470

Transportation for Rural Areas of Madison
County
100 North Side Square 256-532-3792

USDA/Rural Development
819 Cook Ave 256-532-1692

Vehicle Maintenance
107-A Wholesale Drive 256-532-1653

Vehicle Registration
100 North Side Square 256-532-3310

Water Department
266 Shields Road 256-746-2888

Madison County Record Inc
14 Main St., Madison 256-772-6677

Madison County Records Center
..... 256-532-5940

Madison County Recreational Center
311 3rd St., Gurley 256-776-2926

Madison County Sheriff's Dept.
100 Saint Clair Ave. SW, Huntsville
..... 256-715-1609

U.S. Government
8075 Madison Blvd., Madison... 256-461-0030

U.S. Government
Army Department, Corps of Engineers
Huntsville Division
4820 University Square 256-895-1200
4901 University Square NW 256-890-2023

Redstone Arsenal Alabama
Army Reservations Center-Bldg 3205
..... 256-313-2799

Chaplain Office
Assistant Post Chaplain 256-876-5707
Catholic 256-842-2178
Chaplain-Bicentennial Chapel.. 256-876-2409
Duty Chaplain, After Hours,
Redstone Arsenal 256-842-2964
Parish Assistant,
Redstone Arsenal 256-842-2175
Protestant 256-842-2174
Religious Education,
Redstone Arsenal 256-876-6874

Child Abuse, Bldg. 3345 256-876-8000

Clubs-Membership Organizations Outdoor
Recreation-Marina & Stables
Activity-Bldg. 5139 256-876-4868

Clubs-NAF
The Summit at Redstone Bldg. 130
..... 256-830-2582
Commissary-Bldg 3220 256-955-6627

Criminal Investigation Command
Procurement Fraud 256-876-9320

Dental Clinic 256-876-5200

Fox Army Health Center RSA.. 256-955-8888
Health Benefits Advisor/CHAMPUS
..... 256-955-7756
Information Operator 256-876-2151
Information Operator 256-895-5150
Military Police 256-876-2222

Post Exchange
Main Store 256-883-6100
Beauty Shop, 3220 Vincent Road
Redstone Arsenal 256-883-1450
Burger King 256-881-0048

Furniture Store
3230 Redstone Army Redstone Arsenal
..... 256-883-7760
Garden/Shop 256-883-6100
Public Affairs 256-876-4161

Redstone Child Development Center
Bldg. 3145, Goss Road 256-876-7952
Redstone Child Development Center
Bldg. 5601, Mills Road 256-842-5864
Redstone Lanes, Bldg. 3707 256-876-6634

Redstone Military Intelligence Detachment,
Redstone Arsenal 256-842-7618
Veterinary Activities 256-876-2441

Agriculture, Department of
Farm Service Agency 256-532-1677
Rural Development Area Office
4890 University Square 256-544-5795
Rural Development-County Office
819 Cook Ave 256-532-1692

Air Force Recruiting Station 6125 University
Drive NW 256-922-1422

Area Supervisor's Office
1100 Jordan Lane NW 256-536-6331

Reserve Recruiting Office
4710 University Drive NW Huntsville
..... 256-971-1569

Army
Huntsville Army Reserve Center
AMSA 145-G 81st RSC
2722 Patton Road SW 256-535-6235

Brigade 100th Division
2720 Patton Road SW 256-535-6215

Co C 926th Engineer Bn 81st RSC
2720 Patton Road SW 256-535-6215

3/100 Signal Battalion
2720 Patton Road SW 256-535-6218

326th Chemical Co 81st RSC
2720 Patton Road SW 256-535-6204

4/100 Chemical Battalion
2720 Patton Road SW 256-535-6207

Army Recruiting Station
6125 University Drive NW 256-922-1422

Recruiting Company Headquarters
2801 Memorial Pkwy. SW, Huntsville
..... 256-539-6511

Congressional-5th District
U.S. Rep. Dale Strong
(Address/phone unavailable at press time)

Defense, Department of
Defense Contract Audit Agency, Huntsville
1038 Research Blvd., Madison
.....256-542-5500

Defense Logistics Agency
Defense Reutilization and Marketing Office
Bldg. 7408, Redstone Arsenal..256-876-3528

Sales Office, Bldg. 7427
Redstone Arsenal.....256-842-2570

Defense Contract Audit Agency
620 Discovery Drive Bldg. 2256-842-7700

Department of Labor
Wage and Hour Division
4890 University Square256-895-5542

Federal Bureau of Investigation
.....256-885-3600
If No Answer Dial Birmingham
.....205-326-6166

Federal Information Center
TTY/Hearing Impaired
Toll Free.....800-326-2996

Federal Information Center
Toll Free.....800-333-4636

General Accounting Office
PBS Building Manager
106 Wynn Drive256-895-5326

General Services Administration Office of the
Inspector General Fraud Waste and Abuse
Hotline Toll Free.....800-424-5210

Homeland Security, Dept. of
Bureau of Customs and Border Protection
Office of Field Operations
Office of the Port Director 2
850 Wall Triana Hwy. Huntsville
.....256-772-3404 or 256-772-3986

Internal Revenue Service
806 Governors Drive SW

Need a Tax Form
Toll Free.....800-829-3676

Business/Specialty Tax Line
Toll Free.....800-829-4933

24 Hr./Day Recorded Tax Info
Toll Free-Dial '1' & Then.....800-829-4477

24 Hr./Day Refund Status-Self Serve
Toll Free.....800-829-4477

Refund Hotline.....800-829-1954

Report Tax Fraud Violations ...800-829-0433
Tax Exempt/Govt. Entities.....877-829-5500

Tax Help Line-Individuals800-829-1040

Taxpayer Advocate Service
National Intake Line.....877-777-4778

Local Taxpayer Advocate205-912-5631
TTY Toll Free.....800-829-4059
Local Area Office.....256-539-0642 5123
Research Drive NW

Justice Department
Drug Enforcement Administration
101 Holmes Ave. NE, Huntsville..256-519-6722

U.S. Probation Office
101 Holmes Ave. NE256-551-2500

Labor, Department of
Employee Benefits Security Administration
.....404-302-3900

Outside Calling Area.....1-866-444-3272
NASA Local Facility/Geo C Marshal Space
Flight Center/Marshall Space Flight Center/
Alabama 35812

Public Affairs
Freedom of Information Act Office
.....256-544-0038

Center for Aerospace Information
Educational Resources.....256-544-5812
Emergency or Disaster Reporting
.....202-358-1616
TDD.....202-358-2936

Employment Office
Job Vacancy Information.....256-544-7502

Fraud Waste & Abuse Complaints
Regular.....800-424-9183
TDD.....800-535-8134

General Information256-544-2121

Information Center-Personnel Locator
Employment Verification.....256-544-0957

Information on Commercial Use of Space
Products Facility
Commercialization Center800-872-6272

Public Affairs
News Media Services.....256-544-0034

Public Inquiries
TDD.....256-544-9621
Public Inquiries.....256-544-9492
Security-Visitor Control.....256-544-2090

Small & Disadvantaged Business
Opportunities Information.....800-262-7295

Technology Utilization Inquiries
NASA Technology Transfer800-642-2872

Navy
Recruiting Stations
6125 University Drive NW256-922-1883

Nuclear Regulatory Commission Resident
Inspector
Browns Ferry Nuclear, Athens
.....256-729-6196

Postal Service
Brownsboro Post Office
121 Brownsboro Road, Brownsboro
.....256-776-9472

Downtown Huntsville Post Office
615 Clinton Ave. W.....256-532-0391

General Mail Facility
Employment Information256-461-6646

Gurley Post Office
6051 Highway 72 E.....256-776-9589

Harvest Post Office
9157 Wall Triana Hwy.....256-837-0397

Haysland Post Office
8401 Whitesburg Drive S., Huntsville
.....256-882-7413

Hazel Green Post Office
14253 Hwy 231-431 N256-828-9772

Huntsville Post Office
3408 Wall Triana Hwy256-461-6630

Huntsville Stations
Marshall Space Flight Center..256-544-5698

Lacey's Spring Post Office
1795 Highway 231256-882-1901

Madison Post Office
56 Hughes Road.....256-772-4954

Mastin Lake Post Office
2501 Mastin Lake Road NW, Huntsville
..... 256-852-7094

Meridianville Post Office
11639 Highway 231-431 N..... 256-828-0647

Paint Rock Post Office
3227 US Hwy. 72 256-776-3946

Princeton Post Office
14575 AL Hwy. 65..... 256-776-4351

Redstone Arsenal Post Office
3710 Aerobee Road..... 256-650-1153

Ryland Post Office
370 Ryland Pike, Huntsville..... 256-852-3505

Toney Post Office
136 Toney Road 256-859-8338

West Post Office
3605 Governors Drive SW, Huntsville
..... 800-275-8777

Woodville Post Office
30056 AL Hwy. 35 256-776-3338

Wynn Drive Station Post Office
645 Wynn Drive NW, Huntsville
..... 256-722-4749

Recruiting
Air Force
6125 University Drive NW 256-922-1310

Air Force Reserve
4710 University Drive NW 256-722-0558

Army..... 256-922-1422

Redstone Arsenal Club Systems
The Summit at Redstone
130 Golf Course Road
Redstone Arsenal..... 256-842-9600

Catering, The Summit..... 256-842-9600

Redstone Arsenal Post Exchange Branch
Exchange
Bldg. 3240, Vincent Road..... 256-883-6100

Personnel Office 3479 Redstone Army.
Redstone Arsenal..... 256-650-5928

Shopping Center Mall
3220 Redstone Army, Redstone Arsenal
..... 256-883-6100

Social Security Administration
4970 Research Drive NW, Huntsville
General Information and Services
1-800-772-1213 or 1-866-593-0665
Local TDD/Hearing Impaired
..... 256-837-8803
TDD Toll-Free/Hearing Impaired
..... 800-325-0778

Soil Conservation Service
819 Cook Ave 256-532-1686

TVA Police 256-582-3907

United States Marshal
101 Holmes Ave. NE 256-534-4529

Veterans Affairs, Department of
Benefits Information and Assistance
Toll Free..... 800-827-1000

Debt Management
Toll Free..... 800-827-0648

Education Customer Service
Toll Free..... 888-442-4551

GI Home Loan Eligibility
Toll Free..... 888-244-6711

Home Loan Processing & Servicing Center
Toll Free..... 888-611-5916

Medical
Huntsville Outpatient Clinic
201 Governors Drive SW..... 256-535-3100

Madison Outpatient Clinic
8075 Madison Blvd., Madison... 256-772-6220

Telephone Care Line 256-533-1648

Telephone Device for the Deaf/TDD
Toll Free..... 800-829-4833

VA Life Insurance and Information Service
Toll Free..... 800-669-8477

U.S. Government Army Reserve
2720 Patton Road SW, Huntsville
..... 256-535-6200

U.S. Government Veteran Admin.
2701 Meridian St. N., Huntsville
..... 256-851-9042

U.S. Post Office 256-852-4000

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FIBER BUILDS

Over the last decade, Cornerstone Connectivity worked tirelessly to bring fiber optic internet to its service area in Alabama and Tennessee. Back in 2015, Cornerstone saw a need for local businesses to have access to reliable, fast fiber internet. They came together and decided to invest in the local community and bring fiber internet to Main Street. They continued to expand and pursue grants and developed unique public-private partnerships to aggressively increase fiber internet access throughout the region.

Since then, Cornerstone has continued to impact and grow its service area, providing the critical infrastructure to support and enrich the lives of residents and businesses in Madison, Giles, Lincoln and Limestone counties.

Fiber broadband has the power to transform a region and change lives through: • Quality of life • Education • Job growth • Health care and telemedicine • Economic development

Cornerstone will continue to pursue innovative ways to improve its service area.

For more information, visit
www.cornerstoneconnectivity.com